



Location: Grand Salon  
Focus: General

**Wednesday, 12:00pm – 1:30pm**

**Lunch**

Location: Hochelaga

**Wednesday, 1:30pm – 2:15pm**

**Salesforce & KCS Update**

Location: Saint-Laurent

*Brian Noone (Ex Libris; Manager, North American Aleph & SFX Support)*

Focus: General

**Ex Libris Alma Product Update**

Location: Duluth

*Dvir Hoffman (Ex Libris; Director, Product Management and Marketing)*

Focus: Alma

**Herding Cats: Implementing Primo for the Orbis-Cascade Alliance Consortium**

Location: Marquette

*Jennifer Ward (University of Washington); Sara Brownmiller (University of Oregon); Barbara Valentine (Linfield College)*

Focus: Primo, General

The Orbis-Cascade Alliance, a consortium of 37 academic libraries, is implementing a blended Primo environment for its members. The blended Primo environment combines a single Primo installation with many configuration decisions and rules managed at the installation level, while also offering individual libraries the flexibility to make many customization and interfaces decisions to best meet the needs of their own institutions. We will discuss how the Alliance is developing management and oversight of the consortial Primo environment, the implementation decisions made by libraries in each of four cohorts of libraries as they migrate to Primo, the challenges and lessons learned from our experiences, and how we are working with Ex Libris to ensure that the we are able to continue to meet the changing needs of our users.

**Creating New Resource Types to Improve Discoverability**

Location: Hochelaga 6

*Mike Rogers (University of Tennessee); Mark Baggett (University of Tennessee)*

Focus: Primo

For several years our institution utilized only a limited number of Primo resource types, with most of these being the "out-of-the-box" default types. To improve discoverability and user experience we recently added a significant number of new resource types for both Aleph items as well as our Digital Collections items. This work has been well received by users. The presentation will examine before and after snapshots of that work, explain the normalization rules defining these new additions, and review the process we followed for implementation.

## **Finding What You Know We Have: Known-Item Searching in a Discovery Environment**

Location: Jolliet

*Jan Fransen (University of Minnesota)*

Focus: Primo

When the University of Minnesota Libraries announced that its instance of the Aleph OPAC would be retired with the Libraries' move to Alma, public services librarians and end users alike were concerned about losing a key catalog feature: Finding known items. To determine whether known item searching performance was adequate in its proposed blended Primo and Primo Central search, the Primo implementation team set about testing a large number of title searches in both environments. The results show that known item search success rates in Primo are comparable to the Aleph OPAC, even with a blended search. But there are still tricks to improving success, just as there were with the OPAC. This session will outline the process and results, as well as the steps we've taken to educate library staff and end users.

## **Activating Hold Requests for Local Patrons**

Location: Mackenzie

*Abigail Baines (Hampshire College)*

Focus: Aleph

Our small library at Hampshire College has decided to turn on the ability for local patrons to place hold requests on local items. This session will cover our decision making process for opting to provide this service, steps to getting a final decision made, implementation strategy and technical steps for activating the service. Participants will be guided through the process, from idea to implementation, including customization options, reporting, staff workflows, and usage statistics.

## **Aleph/SIRSI Joint Library in Action**

Location: Bersimis

*Jacque Dessino (Tidewater Community College); Sarah Greene (Tidewater Community College)*

Focus: Aleph

On August 17, 2013 Tidewater Community College and the City of Virginia Beach opened a Joint Use Library on the Virginia Beach campus that serves as both the campus library and a branch of the city library system. Using a custom interface from TechLogic, not only can users in the building check out materials from TCC's Aleph system and the VBPL's SIRSI Symphony system in one 'seamless' transaction, but any patron of one institution can use any branch of the other institution to checkout and return materials from either system. Previous ELUNA presentations have described the less-than-seamless 5-year process to develop this 'seamless' interface. Now hear about the countdown to implementation, see the system at work, and learn about some unexpected positive outcomes.

## **Implementing Rosetta at the Getty Research Institute: "Migration" from DigiTool – Discovery through Primo**

Location: Harricana

*Teresa Soleau (Getty Research Institute)*

Focus: DigiTool, Primo, Rosetta

The Getty Research Institute's Digital Collections provide free access to materials ranging from the fifteenth century to the present and include digitized photographs, manuscripts, archival material, audio and video. This presentation will explain our migration process from DigiTool to Rosetta, deposit workflow, digital object structure, and content discovery through Primo. It will include a healthy serving of lessons learned and issues encountered/resolved during our transition. We hope the presentation will contribute to the community knowledge-base and help to make the learning curve for implementation of a digital preservation system if not less steep at least less daunting for institutions like ours without a dedicated digital preservation specialist.

### **Customizing the SFX interface: An Open Discussion**

Location: Chaudière

*Margery Tibbetts (California Digital Library); Lena Zentall (California Digital Library), Alison Ray (California Digital Library)*

Focus: SFX

The out-of-the box SFX interface has not changed significantly since it was introduced over 10 years ago. Where have you customized the interface? What has been the user reaction? What has been the staff cost to maintain the changes? What would you and your users like to see in the future?

### **It Takes a Village III: Integration of Voyager and Discovery with VuFind**

Location: Saint-Maurice

*Judy Brink-Drescher (Molloy College); Demian Katz - Remote presenter (Villanova University)*

Focus: Voyager

This session discusses the trialing and adoption of a discovery system (ultimately Summon) and its integration with Voyager (v8.2 hosted). Once the discovery went live VuFind was applied to the OPAC and Summon, which allows users to search in three different ways: combined, physical and electronic resources. Implementation best practices are addressed along with the decision-making logic for what items to show in what view. Although examples will be illustrated using the Voyager/Summon combination, the same implementation strategies can be applied to many different ILS and discovery systems, including Aleph, Primo and EDS. In the second half of the session and technology permitting, Demian Katz - a lead VuFind Developer - will be virtually on hand for a Q&A session and can address questions and concerns at any skill level.

### **Reassigning Vendor Location Codes for E-Resources Using Voyager Access Reports and Gary Strawn's Location Changer Program**

*Miriam Nauenburg (University of West Georgia)*

Location: Richelieu

Focus: Voyager

For the past several years the University of West Georgia Library has cataloged e-journals using the generic MFHD location "internet," with vendor information in the 852g. As more vendor packages were cataloged, this convention began to negatively affect

statistical/reporting functions and e-journal collection maintenance (e.g., deleting records of canceled titles). This presentation will describe the identification of approximately 4,000 "internet" MFHDs containing vendor-specific links using Voyager Access Reports, as well as the assignment of vendor location codes to these records using Gary Strawn's Location Changer program. Vendor locations are more descriptive for staff and OPAC users and facilitate fast and easy reporting and catalog maintenance of e-resource collections.

### **Capturing Collective Updates and Upgrades: Using OCLC WorldShare MARC Record delivery at University of Kentucky Libraries**

Location: Péribonka

*Julene Jones (University of Kentucky)*

Focus: Voyager

The OCLC Bibliographic Notification ("Bib Note") service has fundamentally changed in the last year, migrating to WorldShare Metadata Collection Manager, and allowing for much greater user customization of the service. The University of Kentucky Libraries have begun to utilize the new iteration of this free service and will discuss their findings from the delivered records, the impact that it has had on their workflows and the selected customizations they have made.

### **EDI Special Interest Group (SIG)**

Location: Gatineau

*David Schuster (Texas Woman's University); Kevin Collins (City University of New York)*

Focus: General

**Wednesday, 2:30pm – 3:15pm**

### **Alma Demo 1**

*Amanda Schmidt (Ex Libris; Solutions Architect)*

Location: Saint-Laurent

Focus: Alma

### **ELUNA Alma Product Working Group**

Location: Duluth

*Betsy Friesen (University of Minnesota)*

Focus: Alma

The annual meeting of the PWG is open to everyone! Come and hear about the work the group has done over the past year, have a say in our plans for the coming year.

### **Implementing Primo at Virginia's Community Colleges**

Location: Marquette

*Tara Cassidy (Virginia's Community Colleges)*

Focus: Metalib, Primo

This presentation will share details of implementing hosted Primo at Virginia's 23 community college libraries.

### **Targeting MARC fields for Series Display and Search**

Location: Hochelaga 6

*Eric Nord (Brigham Young University)*

Focus: Primo

Users requested the ability to identify a record's series. Testing the data yielded MARC targets including 800, 810, 811, 440, 490 and their respective sub fields. Pushing display and search data to custom fields <lds07> <lsr07> allow users to see the series and search for other records in the same series.

### **Global Data Change: Overview, Tips and Tricks**

Location: Péribonka

[Julene Jones \(University of Kentucky\)](#)

Focus: Voyager

This session provides an introduction to the invaluable Global Data Change client, covering the program's workflow, and best practices. The ways that the University of Kentucky has implemented GDC will be covered.

### **Discovering Improvements and Documenting Challenges with the User Experience: Redeploying a Usability Study Post-Implementation of Primo**

Location: Jolliet

[Teri Oaks Gallaway \(Loyola University New Orleans\); Mary Finnan Hines \(Loyola University New Orleans\)](#)

Focus: Primo

Librarians at Loyola University New Orleans conducted competitive usability tests to justify the purchase of a discovery system. That research informed the decision to purchase Primo (Gallaway and Hines 2012). This presentation will share results of the redeployed usability study after implementation. The presenters will show how Primo solved some documented user issues and how the follow up usability study will inform future customizations to Primo.

### **Managing ILLiad Transitions in Aleph via NCIP Interoperability**

Location: Bersimis

[Hank Sway \(Harvard University\); Bill Jones \(SUNY Geneseo\)](#)

Focus: Aleph

Harvard University and the IDS Project have collaborated to develop an ILLiad add-on that transmits interlibrary loan transactional data to Aleph, using the NCIP protocol, for processing and management. This approach streamlines many staff fulfillment workflows; offers improved tracking of materials; and delivers a number of user-centric improvements, such as the ability to view both interlibrary loans and "regular" loans in Aleph's My Account. This presentation will cover the add-on's functionality in detail, and describe how your institution can take advantage of the open source software.

### **Managing Digital Content Over Time: Six steps to Protect Your Resources**

Location: Harricana

[Chris Erickson \(Brigham Young University\)](#)

Focus: Rosetta

This is a concise presentation of the Library of Congress Digital Preservation workshop. It is presented by a member of the Library of Congress National Trainer Network, Office of Digital Preservation Outreach and Education. Long term management and access is important for everyone working with digital materials to understand, not only the importance of digital preservation, but how to implement a program. The presentation will look at six fundamental topics of preserving digital objects: 1) Identify the types of digital content you have; 2) Select what portion of your digital content will be preserved; 3) Store your selected content for the long term; 4) Protect your content from everyday threats and emergency contingencies; 5) Manage and implement requirements for long term management; and, 6) Provide access to digital content over time. Rosetta is an effective tool for libraries and other institutions to use when managing their digital assets long term.

### **Two from the SFX toolbox: A Plugin and a Target Parser**

Location: Chaudière

[Rich Wenger \(Massachusetts Institute of Technology\)](#)

Focus: SFX

This presentation will cover two local developments: 1. An SFX plugin and Aleph server script that provide conditional display of a link to Aleph print items on the SFX menu. 2. An SFX target parser to provide differential resolution of 'hdl.handle.net' URLs with specific application to local DSpace instances.

### **Managing a Voyager Upgrade: Ten Year Anniversary Edition**

Location: Saint-Maurice

[Laura Guy \(Colorado School of Mines\)](#)

Focus: Voyager

A lot has changed in ten years. Or has it? "Managing a Voyager Upgrade" was first presented ten years ago, at EndUser 2004. This Tenth Anniversary Edition of that presentation updates and expands upon the initial session (and those that followed). We'll cover reasons to upgrade, ways to upgrade, what tools and resources are available (including the Customer Center), and developing an upgrade timeline. We will also talk about Voyager Tomcat (only a twinkle in the developers' eyes a decade ago), and what to do When. Things. Go. Wrong. Join us! Come with your questions, ideas, and stories.

### **Transparent Weeding: A ColdFusion Extension for Voyager**

Location: Richelieu

[Brian McDonald \(Hobart & William Smith Colleges\)](#)

Focus: Voyager

In 2013, Hobart & William Smith Colleges developed a web-based application to manage the weeding process with a focus on transparency. Faculty can use this tool to view items marked for review, sign up for notifications when items are added, and leave comments for library liaisons. The weeding manager also generates pick lists for Technical Services staff and manages the weeding workflow. Technical information about the application and insights from the project will be provided.

## **Optimizing the Discovery Experience: Searching and Relevance**

Location: Mackenzie

*Christine Stohn (Ex Libris; Product Manager)*

Focus: General

## **Big Data, Big Insights: What does Big Data mean for us?**

Location: Gatineau

*Yuval Kiselstein (Ex Libris; Director, Product Management Discovery and Delivery)*

Focus: General

**Wednesday, 3:15pm – 3:45pm**

### **Break**

Location: Foyer

**Wednesday, 3:45pm – 4:30pm**

### **Alma Demo 2**

Location: Saint-Laurent

*Andrew French (Ex Libris; Solutions Architect)*

Focus: Alma

### **Automating Bibliographic Record Cleanup Before Migrating to Alma**

Location: Duluth

*Les Moor (University of Manitoba)*

Focus: Alma

Migrating to a new system is a chance to start afresh, but for all of our old data that comes along with us. Obviously we need to take our data, but wouldn't it be nice to clean it up as much as possible first? Depending on the system you're coming from, your options to do automated cleanup of records while they're still in the old system may be limited. The University of Manitoba migrated from such a system (Sirsi Symphony) to Alma, and elected to do an automated cleanup of its bibliographic records using open source software prior to loading them into Alma. Hear about what worked and what didn't, and find out about automated ways that you may be able to clean up your own records when your library moves to a new system.

### **Managing Digital Access in Alma**

Location: Hochelaga 5

*Nir Sherwinter (Ex Libris; Product Manager)*

Focus: Alma

### **What Can You Do With Primo? Tips And Tricks For A Successful Primo Application**

Location: Marquette

*Ido Peled (Ex Libris; Director, Solution Architecture)*

Focus: Primo



## **How to Make Primo Play Nicely with EAD (Encoded Archival Description) Records**

Location: Hochelaga 6

*Bill Bodine (LDS Church History Library); Beck Locey (LDS Church History Library); Shelley Neville (LDS Church History Library)*

Focus: Aleph, Primo

We have been working with a custom EAD tool for the past 2 years and have done a few ELUNA presentations on this. What's new with us is that we've finally accomplished the ability to harvest EAD data using a custom file splitter which integrates EAD component level data into a Primo search result set. We built facets based on the component level data which makes it much easier to navigate all this fabulous metadata as well as linking EAD component records back to circulation in Aleph. This session discusses how we did this.

## **Ex Libris Aleph Product Update**

Location: Mackenzie

*Carmit Marcus (Ex Libris; Director, Product Management)*

Focus: Aleph

## **Digitization through Discoverability: Digital Initiatives at the Center for Jewish History**

Location: Harricana

*Laura Leone (Center for Jewish History)*

Focus: DigiTool, Primo

The Center for Jewish History is a LAM and cultural institution housing five partners dedicated to the exploration of Jewish history and heritage. The myriad of digital projects underway strive to create and foster discoverability and access to our collections, as well as illustrate collaboration and shared goals among all the institutions. Various projects will be discussed, including the Center's Holocaust Resource Initiative, the creation of a Performing Arts digital archive, an endeavor dedicated to virtually restoring a book collection destroyed during World War II, and an initiative that documents the Soviet Jewry Movement.

## **Ex Libris Voyager Product Update**

Location: Saint-Maurice

*Mike Dicus (Ex Libris; Voyager Product Manager)*

Focus: Voyager

## **Student Technology Trends**

Location: Péribonka

*Randy Oldham (University of Guelph)*

Focus: General

I've been engaged in a longitudinal research project since 2007. At the University of Guelph, we survey students about their technology ownership, how they use this technology, their use of Internet applications, how they complete their research, and who they go to for help. This survey has been repeated three times now, allowing us to spot emerging trends. The purpose of this presentation is to share these results with the audience, and to stimulate discussion about the potential impact of these findings.

## **RDA Doesn't Mean "Retirement Dead Ahead": Providing a Consistent Catalog through Authorities Processing & RDA Conversion**

Location: Gatineau

Focus: General

*Joan I. Chapa (Marcive, Inc.)*

RDA and AACR2 can live harmoniously in the same catalog. But does the jumble of schemes make for the best user experience? Hear how you can convert your bibliographic records to RDA compliance through authorities processing and RDA conversion. Also discussed will be the role that a discovery layer can play in using authority data.

**Wednesday, 3:45pm – 5:30pm**

## **ELUNA Steering Committee/Ex Libris Management Meeting**

Location: Ramezay

**Wednesday, 4:45pm – 5:30pm**

## **Primo Demo 1**

Location: Saint-Laurent

*Marliese Thomas (Ex Libris; Solutions Architect)*

## **Serial Analytics in Alma and Primo**

Location: Duluth

*Cecilia Geneux (University of Minnesota); Stacie Traill (University of Minnesota); Kristi Bergland (University of Minnesota)*

Focus: Alma, Primo

The University of Minnesota was a heavy user of the Aleph LKR field to provide access to item level availability information for serial analytics. As we prepared to implement Alma, we were concerned with how Aleph's non-standard LKR field would migrate and whether Alma offered similar functionality. Ex Libris' solution was to migrate the LKR field to a MARC 773 field. While that sounds simple, it wasn't, since the two fields offer similar, but not identical functionality. Come hear about our experience in exploring the use of 773 and how we made our Alma/Primo environment work for us to adequately display availability information for analytic items.

## **Alma, the Cloud and the Evolution of the Library Systems Department**

Location: Hochelaga 5

*Kevin Kidd (Boston College)*

Focus: Alma, General

As libraries begin to implement Alma and other cloud-based technologies, there are many questions about what lies in store for the traditional sysadmin focused systems department. What opportunities and challenges will systems departments face as libraries push their applications and services into the cloud? What will be the practical effect of implementing Alma on your systems department? What tasks will systems librarians have to give up? What new duties will they take on? What new skills will systems librarians need to develop? I will discuss these questions and more in the context of the development and implementation Alma at the Boston College University Libraries. Boston

College was the first library in the world to adopt Alma, and we have been addressing these questions for more than two years. We would like to share our thoughts and experiences in a broad discussion of the significant effects of cloud computing on library systems and services.

### **How We Control Who has Access to What**

Location: Marquette

[\*Beck Locey \(LDS Church History Library\)\*](#)

Focus: Primo, Rosetta

We use Aleph, Primo, Rosetta (both as a dark archive and a CMS), and a custom EAD tool. Aleph, Rosetta, and our EAD tool all contain restricted content. Where it gets tricky is that some patrons and staff can access restricted content on a limited basis. Most staff can always access this content and most patrons can never access this content. How we differentiate between delivery and delivery and enforce policy is the topic of this session.

### **Expanding Primo Beyond Your ILS Data Source: Including EAD and Graphic Sources**

Location: Jolliet

[\*Janet Lute \(Princeton University\)\*](#)

Focus: Primo

This session will discuss the reasons for wanting to create new data sources for inclusion into Primo. It will step through the normalization rules, file splitters, mapping and code tables, views, and pipe set up required for such a project. A customized locations and availability tab will also be included as well as a big picture discussion of the pros and cons of such a project.

### **Do it Yourself Primo Statistics: The Art of the (Relatively) Painless Extraction**

Location: Hochelaga 6

[\*Anne L. Highsmith \(Texas A&M University\)\*](#)

Focus: Primo

The session will present some tips on how to extract data from the RPT00 (reporting) schema in Primo using Perl scripts, as well as observations on the statistics data itself. The presentation will include: 1) reasons for discrepancies between RPT00 statistics and BIRT reports; 2) useful SQL that shows idiosyncrasies of the stats data; 3) ways to customize certain stats cumulations, such as facets; 4) an introduction to the Perl programs used to do the extract. In addition, the presentation will discuss possibilities of using Perl string processing to analyze PNX records.

### **ELUNA Aleph Product Working Group**

Location: Mackenzie

[\*Steve Bischof \(University of Massachusetts Amherst\)\*](#)

Focus: Aleph

The annual meeting of the PWG is open to everyone! Come and hear about the work the group has done over the past year, have a say in our plans for the coming year.

## **Slaying the Dragon: or, Our Journey Navigating DigiTool Metadata Batch Changes**

Location: Harricana

*Lauren Bradley (Center for Jewish History); Rebecca Clark (Center for Jewish History)*

Focus: DigiTool

DigiTool has several methods for batch changing metadata, however they are not as simple process as some other Ex Libris products. This presentation will cover our failures and finally, successes in learning how to use to correctly make this happen.

## **You CAN Get There from Here: Using SFX to Link to Aleph E-resources on Reserve Even Though they are Not in the SFX KB**

Location: Chaudière

*Rich Wenger (Massachusetts Institute of Technology)*

Focus: SFX

We use the MARC record fetch mechanism of SFX to link to Aleph e-resources that are not in the SFX KB. Recently we extended this support to Aleph reserves records. This session will review the general configuration and operation of the MARC record fetching mechanism in SFX, and then look specifically at the additional configuration required to fetch reserves records.

## **ELUNA Voyager Product Working Group**

Location: Saint-Maurice

*Sherrie Kristin (Purdue University Calumet)*

Focus: Voyager

The annual meeting of the Voyager PWG is open to everyone. Come and hear about the work the group has done over the past year, have a say in our plans for the coming year.

## **The Cloud and the Contract: Navigating the New World of Software as a Service**

Location: Péribonka

*Christopher Manly (Cornell University)*

Focus: General

Like many libraries, the Cornell University Library has been looking at Alma as a next-generation library management system. In the process of this exploration, as well as the pursuit of other cloud-hosted applications and services, we have had to tackle the issue of what needs to go into the contractual agreement with the service provider. Many libraries are used to working with a central IT department to provide some or all of their application hosting. However, how we work with a vendor with an explicit contract can be very different from working with in-house IT. Things that are handled ad-hoc or defined by central policy in an IT shop need to be explicitly negotiated and documented in the contract for Software-as-a-Service. This presentation will discuss the issues of moving from in-house hosting to Software-as-a-Service. We will cover issues such as data ownership, backups and data recovery, and uptime guarantees. The goal will be to give participants a good sense of what questions to ask when evaluating a cloud-hosted product, and how to recognize good answers to those questions.

## **So What's Next? Updates and Questions from YBP**

Location: Gatineau

*Ann-Marie Breaux, (YBP Library Services)*

Focus: General

Alma implementations are becoming routine. Libraries have stable monographic workflows, but how do we make them more powerful and efficient than workflows used with previous systems? Come discuss the next era of monograph purchasing with YBP Library Services.

**Wednesday, 6:00pm – 7:30pm**

### **Leadership Cocktail**

*ELUNA PWG Chairs and Steering Committee Members, Ex Libris Management*

Location: Bistro Le Balmoral, 305 Rue Sainte-Catherine Ouest

**Wednesday, 7:30pm – 10:00pm**

### **Ex Libris Management and ELUNA Steering Committee Dinner**

Location: Apollo, 1333 Rue Université

**Thursday, 7:00am – 9:00am**

**Breakfast**

Location: Hochelaga

**Thursday, 8:00am – 5:00pm**

**Registration**

Location: Foyer Kiosk

**Thursday, 8:00am – 9:00am**

**2014-2015 ELUNA Planners Handoff Meeting**

Location: Ramezay

**Thursday, 9:00am – 10:45am**

**Next-Generation Library Services Update**

Location: Grand Salon

*Bar Veinstein, Ex Libris VP for Resource Management; Shlomi Kringel, Ex Libris VP for Discovery and Delivery*

Focus: General

**Thursday, 10:45am – 11:15am**

**Break & Poster Sessions**

Location: Foyer

***Poster presenters will be available at their posters in the Foyer***

**Implementing Authorities in Alma at Virginia**

**Commonwealth University: Baby Steps or Giant Strides?**

*Ngoc-My Guidarelli (Virginia Commonwealth University)*

Focus: Alma

Virginia Commonwealth University Libraries (Richmond, Virginia) is an Alma early adopter. Since October 2012 when Alma first came into production, great advances were made in enabling the authority control process which is performed entirely in-house. This poster session aims at tracking this progress from zero authority control to a much improved mechanism to insure metadata quality.

**SpineOMatic: Alma Spine and Serial Label Printing**

*Kevin Kidd and Margaret Wolfe (Boston College University Libraries)*

Focus: Alma

When libraries migrate from Aleph to Alma, they may find that tried and true methods for printing spine labels no longer work. Boston College has developed "SpineOMatic," a software application that makes printing spine labels and flag slips in Alma quick and easy. This poster will highlight some issues involved in Alma spine label printing, and present the SpineOMatic solution. SpineOMatic is available for free for any library which uses Alma.

**Reminders for Items on the Hold Shelf - Do It Yourself**

*Jane Aitkens (McGill University Library)*

**Focus: Aleph**

Why wait for this enhancement from Ex Libris: Circ - Item on hold shelf reminders (3051) We would like to be able to produce one (or more) reminders that an item is waiting for a patron on the hold shelf. You can do it now, by easily adapting the existing Hold Delete Letter.

## **Boolean Search Suggestions in Primo**

*Scott Hanrath (University of Kansas Libraries)*

Focus: Primo

Library instructors often include Boolean search operators in their teaching. Based on concerns from our instructors that users would not understand how to conduct a Boolean search in Primo, the University of Kansas created a Boolean Suggestion add-on in JavaScript that attempts to provide a "did you mean"-like suggestion for conducting Boolean search. This poster session will discuss how the add-on works, the tools and methods we've used to evaluate the effectiveness of the add-on and refine it over time, and what we've learned about our users' search behaviors in the process.

## **Web Scale Discovery Services: Documenting Change from Summon to Primo**

*Kirsten DeMoss (Montana State University- Bozeman)*

Focus: Primo

Montana State University- Bozeman is presently implementing the Ex Libris Primo Central Index, which will replace our current Serial Solutions' web-scale discovery service, Summon. In addition, we are coordinating the implementation of Primo for nine other libraries in our consortia without a web-scale discovery tool. This poster will touch on considerations for individual and groups of libraries to consider, as well as document change, obstacles, and workflows that have facilitated a smooth transition for library and systems staff. This poster presentation will also explore differences between the two web-scale discovery services and potential considerations for academic institutions to weigh when reviewing and selecting a web-scale discovery service.

## **SFX Feedback: a decade of evolving customer service at UC**

*Alison Ray (California Digital Library, University of California)*

Focus: SFX/bX

An overview of the University of California's consortial implementation of SFX and how feedbacks from the SFX menu window are handled in this environment. An analysis of feedbacks received from SFX, including categories of feedbacks encountered (vendor access problems, incorrect holdings, knowledgebase issues, and local issues (such as proxy/VPN problems)). UC experienced spikes in feedbacks during some vendor transitions, typically related to redirect functionality. A before and after 'going hosted' snapshot of feedbacks is also included.

## **Project Development: Creating a Lost/Missing LAMP Application to Replace a Paper-based Process**

*Natasha Allen (Western Michigan University)*

In 2012, Western Michigan University Libraries embarked on an initiative to replace our paper-based lost/missing workflow with an automated, web-based system that would remove the need for paper and streamline the process. Since Voyager does not have a lost/missing application, we had to create our own from scratch. Despite a few personnel changes that created a delay in the project, our team finally finished it in early 2014 and the application is now fully functioning. It has significantly reduced the amount of time library employees spend on dealing with lost and missing items, from the original lost/missing designation to the ordering of a replacement, and reduced the potential

for errors since there is no more paper that can potentially get lost. This poster presentation details how the system works and our process for creating it. We think this will be an informative presentation for anyone who is interested in knowing if there are alternatives to their lost/missing process.

**Thursday, 11:15am – 12:00pm**

### **Alma Demo 3**

Location: Saint-Laurent

*Amanda Schmidt (Ex Libris; Solutions Architect)*

Focus: Alma

### **Alma and Interoperability: Maximizing Alma's Role in the Institutional Landscape**

Location: Duluth

*Kevin Lin (University of New South Wales)*

Focus: Alma

Alma is a core Library system but does not stand-alone. This paper will examine the ease of making Alma interoperate with other systems to provide the service for users. It will discuss interoperability with Primo and the Alma Premium Sandbox, the Relais ILL system using NCIP, self-check machines using SIP2, the Monitor Business Machine online payment of fines using SIP2, EDI ordering with vendors, and authentication for Library users using Active Directory. Ease of set-up and maintenance, as well as issues and advantages will be discussed.

### **A Very Basic Introduction to Alma Fulfillment Units, Rules, Policies and Terms of Use**

Location: Hochelaga 5

*Doris Munson (Eastern Washington University)*

Focus: Alma

An introductory session on how what Alma fulfillment units, rules, policies and terms of user are and how they work together.

### **Ex Libris Primo and Primo Central Product Update**

Location: Marquette

*Yuval Kiselstein (Ex Libris; Director, Product Management Discovery and Delivery); Rikki Trachtenberg (Ex Libris; Product Management)*

Focus: Primo

### **Parse This! Repackaging Items and Holdings for an External Discovery System**

Location: Mackenzie

*Rich Wenger (Massachusetts Institute of Technology)*

Focus: Aleph

We run another vendor's discovery system. That system contains our Aleph records and needs to query Aleph in real time in order to display item availability and holdings information. It expects items and holdings to be packaged differently from the way Aleph provides them. This session will describe in detail the script that mediates and repackages these requests.



## **Text Me, Maybe: Implementing Texting Functionality in the Aleph OPAC**

Location: Bersimis

[Alevtina Verbovetskaya \(City University of New York\)](#)

Focus: Aleph

In April 2013, the City University of New York implemented a new feature in its OPAC (used by the university's 24 colleges and schools): the ability for users to send item holdings information to their cellphones. Over 8,500 text messages have been sent, making it one of the OPAC's most popular features. The presenter will share the code she wrote and discuss possible enhancements, as well as its potential for integration with Primo.

## **Implementing Rosetta While Integrating with an Existing DAM: Scope Creeeeeeeeep!**

Location: Harricana

[Tawnya Keller \(University of Utah\)](#)

Focus: Rosetta

The University of Utah's J. Willard Marriott Library implemented Rosetta in 2013 and found that many of the unforeseen difficulties of implementation revolved around integrating with our DAM (CONTENTdm). This session will outline the factors that led us to implement the way we did and will cover the two separate workflows we created to ingest newly digitized and legacy collections into Rosetta. The session will also give an overview of the challenges we faced (and mostly conquered) while building a homegrown, web-based submission tool for depositing items into, and linking items between our DAM and Rosetta.

## **Utilizing SFX to Facilitate Electronic Book Discovery**

Location: Chaudière

[Anita Foster \(Illinois State University\)](#)

Focus: SFX

Users have positive experiences using electronic books when libraries can reduce barriers to access. This presentation will detail how the Electronic Resources Unit at Illinois State University's Milner Library uses SFX as a bridge to facilitate patron discovery and access to electronic books. While primarily a general overview of using SFX for electronic book discovery, the presenter will discuss the use of SFX as a core component of the library's patron-driven access program.

## **Patron-Driven Acquisitions in Voyager: Local and Consortial Approaches**

Location: Saint-Maurice

[Ted Schwitzner \(CARLI\)](#); [Chad Buckley \(Illinois State University\)](#); [Julie Murphy \(Illinois State University\)](#); [Kristine Hammerstrand \(CARLI\)](#)

Focus: Voyager, General

Patron-driven acquisition (PDA) models present opportunities for engaging library patrons with collection development, while exhibiting different workflows than those seen with firm and approval orders. These differences affect budgeting, planning, order tracking and catalog record maintenance. Illinois State University launched a PDA project in 2011 to improve access and discovery to electronic books. Simultaneously, CARLI launched a consortial print PDA project to bridge

a gap between ownership and interlibrary loan, and to set the table for the development of a consortial eBook PDA. Presenters will review aspects of implementation in Voyager and discovery layers, particularly in VuFind and EBSCO Discovery Service, along with analysis of use and collection development trends.

### **Tomcat WebVoyáge Skins: So Many Possibilities**

Location: Richelieu

*Tari Keller (University of Kentucky)*

Focus: Voyager

Production, Testing, Mobile and OPAC Only are types of skins we are using at the University of Kentucky. I will outline the basics about skins, then go into how to create skins for specific purposes. Tomcat WebVoyáge is an elegant structure of directories and files. Many files work together to create an interface skin. Basic knowledge about what the files do, copying patterns and punctuation allow you to customize a skin for your special purpose!

### **Exposing Hidden Collections: Using MarcEdit to Transform Data into MARC**

Location: Péribonka

*Miloche Kottman (University of Kansas)*

Focus: General

We are still working to get our Special Collections library finding aids and tools online and publicly accessible. For example, we have several MS Access databases that just list the call numbers and titles for collections and we have a couple hundred EADs created in a retrospective project that do not have MARC records. This presentation will demonstrate how MarcEdit's Delimited Text Translator was used to transform a MS Access database listing KU's basketball film collection into MARC for loading into Voyager. In addition, I will demonstrate how we are using MarcEdit's XML conversion tool to convert EADs into MARC and load into OCLC.

### **Alma Smart Collaborative Networks**

Location: Gatineau

*Asaf Kline (Ex Libris; Senior Product Manager, Resource)*

Focus: Alma

**Thursday, 12:00pm – 1:30pm**

### **Lunch**

Location: Hochelaga

**Thursday, 1:30pm – 2:15**

### **It Isn't Just Circulation Anymore! The Expanding Role of Access Services in Academic Libraries**

Location: Bersimis

*Denita Hampton (Georgia State University); Stella Richard (Georgia Institute of Technology)*

Focus: General

Millenials are requesting more and more technology services and support from their academic libraries every year. They want the toys and the tools that will help prepare them to succeed in today's world.

Generation Y wants one-stop shopping or least everything in close proximity. While many libraries, like ours, have combined Reference and Access Services to help address some of these needs, our library went a step further. We added technology support at a separate desk to our growing list of responsibilities. What happens when the responsibility for these very diverse services shifts to the Access Services department? These presenters will discuss the benefits and challenges of managing these services at their respective institutions. This will be an interactive discussion with the audience.

### **Linked Open Data in Libraries, Archives and Museums (LODLAM): Current Trends, Tools, Techniques, and the Roles of Vendors**

Location: Gatineau

[Corey Harper \(New York University\)](#), [Shlomo Sanders \(Ex Libris\)](#)

Focus: General

Corey Harper will explore the background and current state of LODLAM, with a focus on tools, techniques, use-cases and end-user facing applications. Potential vendor roles, both for Ex Libris products and more broadly, will be discussed along with user-group community efforts to bring the output of linked data research and open source development into the suites of tools available as off-the-shelf library discovery and metadata management solutions. Shlomo Sanders will also give a high-level overview of Ex Libris' activities and developments in the area of Linked Data.

### **Next Generation Analytics in Action**

Location: Saint-Laurent

[Sharona Sagi \(Ex Libris; Product Manager\)](#)

Focus: Alma

### **Moving from Sirsi to Alma: Considerations and Configurations**

Location: Duluth

[Emma Hill Kepron \(University of Manitoba\)](#); [Les Moor \(University of Manitoba\)](#)

Focus: Alma

In this session we will discuss the ins and outs of moving from a Sirsi library to an Alma library. Such topics as holdings considerations, data extracts, advanced preparation of data and managing and submitting Ex Libris configuration and mapping forms. We will highlight some of the issues in moving from Sirsi, particularly, and give some insight into issues that fall into the category of "if we knew then..."

### **Streamlining Resource Sharing with Alma**

Location: Hochelaga 5

[Moshe Shechter \(Ex Libris; Alma Product Manager\)](#)

Focus: Alma

Real examples of how customers are using Alma today, the P2P as a mean to resource costs, Relais integration demo.

### **ELUNA Primo Product Working Group**

Location: Marquette

[Alison Hitchens \(University of Waterloo\)](#)

Focus: Primo

The annual meeting of the Primo PWG is open to everyone! Come and hear about the work the group has done over the past year, have a say in our plans for the coming year, meet your Primo representatives and vote for new PWG members!

### **Oops, We Should have Gone with Multiple ADMs in the Beginning: How we Switched Mid-stream**

Location Mackenzie

*Beck Locey (LDS Church History Library); Shelley Neville (LDS Church History Library)*

Focus: Aleph

Our institution includes a library, archive and a museum. When we first implemented, we made the decision to create one ADM for all. Three years later we discovered that one set of cataloging and circulation policies for all was really awkward. We made the decision to create separate bib and circulation libraries for the museum, but keep the same authority library. This session will discuss what led to this decision and how we accomplished it.

### **Ex Libris Rosetta Product Update**

Location: Harricana

*Nir Sherwinter (Ex Libris; Product Manager)*

Focus: Rosetta

### **ELUNA Verde/UStat Product Working Group**

Location: Chaudière

*Allison Erhardt (University of Manitoba)*

Focus: Verde

The annual meeting of the PWG is open to everyone.

### **Enhancing Cataloging Records: Reading Levels**

Location: Saint-Maurice

*Krista Clumpner (Northern Michigan University)*

Focus: Voyager

Northern Michigan University is a four-year undergraduate institution supporting teacher education with a library collection of approximately 24,000 items. Appropriate reading and comprehension levels of materials were needed but were not included in the descriptive cataloging in our online system. Therefore, we designed and implemented a project to take known sources of grade or reading level information and import the information into our Voyager online catalog. This process will be described.

### **Version Control in Managing Local Code Changes**

Location: Richelieu

*Clinton Graham (University of Pittsburgh)*

Focus: Voyager, General

Real world examples of the benefits of version control, such as Subversion and Git, in managing local programming (e.g. CGI and shell scripts), customization (e.g. WebVoyage skins), and configuration (e.g., ini files). Walk through of managing local and vendor changes, with merging, branching, and upgrading.

**Thursday, 2:30pm – 3:15pm**

### **Ex Libris Management Q&A**

Location: Grand Salon

[Ex Libris Management](#)

Focus: General

**Thursday, 3:15pm – 3:45pm**

### **Break**

Location: Foyer

***Poster presenters will be available at their posters in the Foyer***

### **Implementing Authorities in Alma at Virginia Commonwealth University: Baby Steps or Giant Strides?**

[Ngoc-My Guidarelli \(Virginia Commonwealth University\)](#)

Focus: Alma

Virginia Commonwealth University Libraries (Richmond, Virginia) is an Alma early adopter. Since October 2012 when Alma first came into production, great advances were made in enabling the authority control process which is performed entirely in-house. This poster session aims at tracking this progress from zero authority control to a much improved mechanism to insure metadata quality.

### **SpineOMatic: Alma Spine and Serial Label Printing**

[Kevin Kidd and Margaret Wolfe \(Boston College University Libraries\)](#)

Focus: Alma

When libraries migrate from Aleph to Alma, they may find that tried and true methods for printing spine labels no longer work. Boston College has developed "SpineOMatic," a software application that makes printing spine labels and flag slips in Alma quick and easy. This poster will highlight some issues involved in Alma spine label printing, and present the SpineOMatic solution. SpineOMatic is available for free for any library which uses Alma.

### **Reminders for Items on the Hold Shelf - Do It Yourself**

[Jane Aitkens \(McGill University Library\)](#)

#### **Focus: Aleph**

Why wait for this enhancement from Ex Libris: Circ - Item on hold shelf reminders (3051) We would like to be able to produce one (or more) reminders that an item is waiting for a patron on the hold shelf. You can do it now, by easily adapting the existing Hold Delete Letter.

### **Boolean Search Suggestions in Primo**

[Scott Hanrath \(University of Kansas Libraries\)](#)

Focus: Primo

Library instructors often include Boolean search operators in their teaching. Based on concerns from our instructors that users would not understand how to conduct a Boolean search in Primo, the University of Kansas created a Boolean Suggestion add-on in JavaScript that attempts to provide a "did you mean"-like suggestion for conducting Boolean search. This poster session will discuss how the add-on works, the tools and methods we've used to evaluate the effectiveness of the add-on and

refine it over time, and what we've learned about our users' search behaviors in the process.

### **Web Scale Discovery Services: Documenting Change from Summon to Primo**

*Kirsten DeMoss (Montana State University- Bozeman)*

#### **Focus: Primo**

Montana State University- Bozeman is presently implementing the Ex Libris Primo Central Index, which will replace our current Serial Solutions' web-scale discovery service, Summon. In addition, we are coordinating the implementation of Primo for nine other libraries in our consortia without a web-scale discovery tool. This poster will touch on considerations for individual and groups of libraries to consider, as well as document change, obstacles, and workflows that have facilitated a smooth transition for library and systems staff. This poster presentation will also explore differences between the two web-scale discovery services and potential considerations for academic institutions to weigh when reviewing and selecting a web-scale discovery service.

### **SFX Feedback: a decade of evolving customer service at UC**

*Alison Ray (California Digital Library, University of California)*

#### **Focus: SFX/bX**

An overview of the University of California's consortial implementation of SFX and how feedbacks from the SFX menu window are handled in this environment. An analysis of feedbacks received from SFX, including categories of feedbacks encountered (vendor access problems, incorrect holdings, knowledgebase issues, and local issues (such as proxy/VPN problems)). UC experienced spikes in feedbacks during some vendor transitions, typically related to redirect functionality. A before and after 'going hosted' snapshot of feedbacks is also included.

### **Project Development: Creating a Lost/Missing LAMP Application to Replace a Paper-based Process**

*Natasha Allen (Western Michigan University)*

In 2012, Western Michigan University Libraries embarked on an initiative to replace our paper-based lost/missing workflow with an automated, web-based system that would remove the need for paper and streamline the process. Since Voyager does not have a lost/missing application, we had to create our own from scratch. Despite a few personnel changes that created a delay in the project, our team finally finished it in early 2014 and the application is now fully functioning. It has significantly reduced the amount of time library employees spend on dealing with lost and missing items, from the original lost/missing designation to the ordering of a replacement, and reduced the potential for errors since there is no more paper that can potentially get lost. This poster presentation details how the system works and our process for creating it. We think this will be an informative presentation for anyone who is interested in knowing if there are alternatives to their lost/missing process.

**Thursday, 3:45pm – 4:30pm**

**JSON-LD context for PNX**

Location: Gatineau

*Corey Harper (New York University); Shlomo Sanders (Ex Libris)*

Focus: Primo

Shlomo Sanders will provide an overview of Ex Libris developments in designing a JSON-LD Context. A Context provides the set of vocabulary terms and abbreviation conventions for providing rich, semantic data in JSON's lightweight syntax. JSON-LD basics, a proposed Context for presenting Primo Normalized XML (PNX) data in JSON-LD, and a set of proposed vocabulary terms will be introduced. The introductory session (15-20 minutes) will be followed by 25-30 minute of discussion and opportunity to provide feedback on the Ex Libris proposal.

### **Streamlining Acquisitions and E-resource Management with Alma**

Location: Saint-Laurent

*Dana Sharvit (Ex Libris; Product Manager, Resource Management)*

Focus: Alma

### **Implementation of Alma at Tarrant County College**

Location: Duluth

*Ann Kutulas (Tarrant County College); Jim Robinson (Tarrant County College); Jana Murphy (Tarrant County College)*

Focus: Alma

Looking at Tarrant County College District's fast track Alma migration experience. Challenges and lessons learned. Addressing general aspects such as training and preparation, and specifics related to acquisitions (multi-campus set up with centralized technical processing), patron load, analytics, calendars and our new procedure for withdrawn items.

### **Migrating to a Shared ILS using Alma and Primo**

Location: Hochelaga 5

*Megan Drake (Pacific University); Al Cornish (Orbis Cascade Alliance)*

Focus: Alma, Primo

The Orbis Cascade Alliance is a consortium of 37 public and private academic institutions in Oregon, Washington, and Idaho. In January 2012, the Alliance began a two-year process of migrating all 37 institutions to a shared ILS. Migrating in four cohorts every six months, the first cohort of six institutions went live with Alma and Primo in July 2013 and the second cohort of 13 institutions went live in December 2013. A representative from one of the six pioneering libraries and the Shared ILS Program Manager for the Orbis Cascade Alliance will discuss our motivations for migrating to Alma/Primo as a consortium, the implementation process, key post-migration wins, lessons learned, and migration tips and tricks. Questions are encouraged from the audience, especially from attendees who may be pondering or about to embark upon their own migrations.

### **The Future of Discovery: A Brainstorming Session**

Location: Marquette

*Tamar Sadeh (Ex Libris; Director, Discovery and Delivery Strategy)*

Focus: General

### **Implementing Workstation Management with Aleph**

Location: Mackenzie

*Jacque Dessino (Tidewater Community College); Sarah Greene (Tidewater Community College)*

Focus: Aleph

TCC implemented workstation management software from iTeam in order to provide different access limits for different patron statuses. Unfortunately, the SIP standard doesn't include patron status and Ex Libris has not added it to the Aleph implementation. This presentation will discuss the issues, problems, and work-around needed to implement workstation limits by patron status

### **From ILS to Discovery: An Overview of Publishing Data from Aleph to Primo**

Location: Bersimis

*Mike Rogers (University of Tennessee)*

Focus: Aleph, Primo

This presentation is a practical overview of both full re-publishing and incremental ongoing publishing in Primo, using Aleph as the source ILS system. I'll take the audience step-by-step through the procedures we use, sharing tips and troubleshooting measures we have learned along the way.

### **Primo and Omeka: Turning Local Databases into Harvestable Repositories**

Location: Hochelaga 6

*Alexander (Sacha) Jerabek (Université du Québec à Montréal)*

Focus: Primo

UQAM's Music Library has maintained a searchable database of sheet music that we wanted to make available as a data source for Primo. I will describe the initial configuration of Omeka and the migration of the data, and explain how we modified the standard normalization rules in Primo to accommodate and improve the display of the data. I'll also discuss the results of the project and plans for future developments.

### **Harvesting BYU Digital Content into Rosetta for Long Term Preservation**

Location: Harricana

*Chris Erickson (Brigham Young University)*

Focus: Rosetta

This presentation examines the processes used in the Harold B Lee library to harvest digital content from a variety of repositories and ingest that content into the Rosetta digital preservation system. The library repositories from which content is harvested include CONTENTdm, Open Journal Systems (OJS), Internet Archive, and local repositories for university records, audio and video archives, newspapers, and others. This presentation also looks at the workflows, processes, and reports that have been developed.

### **Ex Libris SFX Product Update**

Location: Chaudière

*Christine Stohn (Ex Libris; Product Manager)*

Focus: SFX

### **Mining the Blob: There's Gold in the Directory!**



Location: Saint-Maurice

*Kathryn Lybarger (University of Kentucky)*

Focus: Voyager

When running reports from Voyager, we usually focus on the fields deemed important enough to index, and avoid the blob version of the MARC records whenever possible. For some questions, however, the blob is not just the only way to the answer, but a surprisingly fast way as well. Though MARC is mainly used as a method to communicate bibliographic data, the format itself contains an index that can be used to quickly determine the broad shape of a record's content. In this talk, I will describe several projects in which I have specifically taken advantage of MARC's directory format to learn more about the data in my catalog.

### **Why Co-develop? Thoughts and Experiences from the ELUNA Customer Community and Ex Libris on Partnering to Develop New Products**

Location: Péribonka

*Paul Bracke (Purdue University); Pascal Calarco (University of Waterloo); Janet Lute (Princeton University); Oren Beit-Arie (Ex Libris)*

Focus: General

Ex Libris has a long history of partnering with its customers to co-develop new solutions to meet the needs of a rapidly-evolving information ecology. We've had presentations on particular products from a customer's perspective, but never a broader, strategic discussion of motivation, experience, and lessons learned of partnering with Ex Libris, from an institutional perspective. Topics of discussion include, but are not limited to: from a strategic sense, why did/does partnering make sense to your institution; what does one hope to gain from a development partnership with a library technology vendor; how to you prep the institution, in terms of staff expectations and readiness, for a co-development project; lessons learned in the process of the project; how our approach working with the vendor has evolved because of the partnership; when it makes sense to partner and when it does not; best experiences and largest challenges in the partnership. Ex Libris will cover such topics as: Ex Libris' vision and commitment to working with the customer community in developing relevant products that provide valued solutions; how is partnering with customer sites fit into Ex Libris strategy overall; best experiences and largest challenges from Ex Libris' perspective.

**Thursday, 4:45pm – 5:30pm**

#### **Alma Demo 4**

Location: Saint-Laurent

*Marliese Thomas (Ex Libris; Solutions Architect)*

Focus: Alma

#### **Rosetta Demo**

Location: Harricana

*Nir Sherwinter (Ex Libris; Product Manager)*

Focus: Rosetta

#### **Take the Travail out of your Work! Alma Work Orders Explained**

Location: Duluth

*Sion Romaine (University of Washington); Chelle Batchelor (University of Washington)*

Focus: Alma

Work orders in Alma track and monitor the processing of physical items. Easily customizable, work orders allow you to move items between or within departments. In this session, two librarians from the University of Washington will show you how work orders are configured at a large academic library, what types of processes can be tracked with work orders, and demonstrate what happens to a physical item as it moves through a series of work orders. Discussion will include how work orders can be used to fill tracking and processing needs specific to Access Services and Technical Services departments.

### **Real Reporting: Alma Analytics at Virginia Commonwealth University**

Location: Hochelaga

*Emily Owens (Virginia Commonwealth University)*

Focus: Alma

Alma Analytics allows for the creation of analyses, dashboards, widgets, and scheduled reports. Come see how VCU Libraries has used Analytics to support staff users and library reporting needs. We will show examples of custom Analytics objects and reports, and discuss the successes, efficiencies, and frustrations we've encountered while using this powerful tool.

### **ELUNA MetaLib/MetaLib+ Product Working Group**

Location: Marquette

*Kate Montgomery (Tulane University)*

Focus: MetaLib

The annual meeting of the PWG is open to everyone! Come and hear about the work the group has done over the past year, have a say in our plans for the coming year.

### **Displaying an Archivist Toolkit Finding Aid in Primo, via DigiTool**

Location: Hochelaga 6

*Naomi Steinberger (Library of the Jewish Theological Seminary)*

Focus: DigiTool, Primo

During the summer of 2013 we began using Archivist Toolkit (AT) to manage our archival collections. As it is a back end product we needed to create a workflow to make the finding aid discoverable. At the same time we began implementation of Primo and wanted to be sure to include the data that is in AT. This presentation will discuss the development of a policy, workflow and results for making archival finding aids discoverable on Primo.

### **Taking a Closer look at Primo: Multi-perspective System Testing**

Location: Jolliet

*Lisa Hinchliffe, Michael Norman, Bill Mischo (University of Illinois at Urbana-Champaign)*

Focus: Primo

The Web-Scale Implementation Team at the University of Illinois at Urbana-Champaign has been actively engaged in testing Primo from multiple perspectives and using a variety of methods. This session will share results from six testing perspectives/methods: 1) user experience (interviews and survey); 2) assignment topics (analysis of results based on student generated research topics); 3) user behavior (search logs); 4) usage numbers and patterns (system reports/statistics); 5) metadata and relevancy (systematic testing scripts); and, 6) technical (standards adherence). In addition to sharing the results from the testing, the session will discuss how the results influenced metadata preparation work, interface customization (including the custom tile with search modification suggestions and additional search results), and Primo Central Index choices as well as other aspects of development and user/staff engagement.

### **How MacGyver would use Aleph to Manage Offsite Storage (No Duct Tape Needed)**

Location: Mackenzie

*Ellen Jones (University of Iowa); Brian Thompson (University of Iowa)*

Focus: Aleph

The University of Iowa Libraries chose not to purchase a separate piece of software to manage a non-traditional offsite storage facility. Instead, they combined Aleph functions and fields with some locally created scripts to track items in the facility. The local scripts update the location information in the sublibrary and collection fields, update the inventory number of the items, and verify the items have been re-shelved properly. Aleph functionality was also used to facilitate retrieval of items. This presentation will present the processes put in place as well as the reasons behind the decisions that were made to handle storage items in this way.

### **Moving in the Fast Lane: Lessons Learned from a Rapid Server Migration**

Location: Bersimis

*Emily Singley (Harvard University); Laura Morse (Harvard University)*

Focus: Aleph

This past January Harvard University migrated their Aleph v20 system from a physical Solaris server to a virtual Linux environment. This migration attempted a conversion to a "two-task" architecture: splitting the database server from the application server. The purpose of this migration was both to upgrade server hardware and to comply with Harvard's data confidentiality policies. In this session we will describe the challenges and opportunities encountered during this fast-paced hardware migration project, including the testing process, problems encountered, and lessons learned. This session may be of interest to any library considering a hardware migration.

### **ELUNA SFX Product Working Group**

Location: Chaudière

*Maribeth Manoff (University of Tennessee)*

Focus: SFX

The annual meeting of the PWG is open to everyone. Come and hear about the work the group has done over the past year, have a say in our plans for the coming year.

### **What's Your Best Feature?**

Location: Saint-Maurice

*Stella Richardson (Georgia Institute of Technology); Denita Hampton (Georgia State University); Karen Glover (Georgia Institute of Technology)*

Focus: Voyager

Voyager Circulation - What's your best feature? Voyager 8.2 has brought several new features to the Circulation Module that have the potential to enhance your work flow. Panelists will explore these new as well as sometimes overlooked older features within the Circulation Module and provide instructions on how to implement these capabilities either within System Administration or the Circulation Preferences.

### **Ex Libris Support Services: A Customer/Ex Libris Collaborative Review**

Location: Pérignonka

*Habib Tabatabai (University of Central Oklahoma); Pascal Calarco (University of Waterloo); Yoav Eder (Ex Libris)*

Focus: General

This presentation intends to offer an overview/review of Ex Libris Support services from customers' perspectives. How can the user community assist Ex Libris to improve their support services? What is Ex Libris doing to meet the demands? What are the strengths and OFIs which Ex Libris Support is working with as we move forward? Where do we go from here? We intend for this presentation to be informational, provide status evaluation, review lessons learned, offer how to instructions, link you to fallback resources, escalation mechanisms, and channel audience feedback with focus on specific issues. This will include anything from Case Management to Product Quality Check.

### **ELUNA-IGeLU Linked Open Data Special Interest Working Group**

Location: Gatineau

*Corey Harper (New York University)*

Focus: General

**Thursday, 5:30pm – 6:15pm**

### **Regional User Group Meetings**

Meet with ELUNA colleagues from your geographic region in an informal setting.

#### **ELUNA-SE (Southeast)**

Location: Saint-Laurent

#### **GLUG (Great Lakes)**

Location: Duluth

#### **ENUG (Northeast)**

Location: Hochelaga 5

#### **NWEG (Northwest)**

Location: Hochelaga 6

**ECUG (Eastern Canada)**

Location: Joliet

**GUGM (Georgia)**

Location: Mackenzie

**ELSUG (South Central)**

Location: Bersimis

**HVUG (Hawaii)**

Location: Harricana

**WCVUG (Western Canada)**

Location: Chaudière

**UMWUG (Upper Midwest)**

Location: Saint-Maurice

**DCEXLibris (DC)**

Location: Richelieu

**eBUG (Bluegrass)**

Location: Péribonka

**eSWUG (Southwest)**

Location: Gatineau

**Thursday, 7:00pm – 10:00pm**

**Networking Dinner**

Location: L'Auberge St. Gabriel, 426 St.-Gabriel

Open to all with admission fee. Tickets for sale in advance or onsite at the ELUNA Registration Desk.

**Friday, 7:00am – 9:00am**

**Breakfast**

Location: Hochelaga

**Friday, 8:00am – 5:00pm**

**Registration**

Location: Foyer Kiosk

**Friday, 9:00am – 9:45am**

**Salesforce & KCS Update**

Location: Saint-Laurent

*Brian Noone (Ex Libris; Manager, North American Aleph & SFX Support);*

Focus: General

**EDI Oh My! It's Automagic When it Works!**

Location: Duluth

*David Schuster (Texas Woman's University); Ann Kutulas (Tarrant County College); Pamela Ward (Texas Woman's University)*

Focus: Alma

We will explore how two North Texas Alma customers are using EDI to streamline processing. Texas Woman's University is doing shelf ready processing with the enhanced EDI. Tarrant County College is ordering and invoicing but not using shelf ready. We will discuss how we create orders, send order EDI's to the vendor, receive EDI invoices, and then load the MARC records with minimal human interaction.

**Alma E-resource Licensing Focus Group**

Location: Hochelaga 5

*Janet Morrow (Northeastern University)*

Focus: Alma

The Alma Product Working Group is forming a termed (3-4 months) e-resource licensing focus group to help organize users' needs in this area for discussion with Ex Libris. Please join us for a kick-off meeting to help frame the group's work.

**DIPping into Rosetta and Primo**

Location: Harricana

*Edward Corrado (Binghamton University)*

Focus: Primo, Rosetta

This presentation will discuss Rosetta Dissemination Information Packages (DIPs) and how they can be made available to Primo to harvest and index. Since Rosetta does not have an end-user discovery layer, Binghamton University Libraries use Primo for end-users to search for content preserved in Rosetta. Where Rosetta ends and where Primo begins can be confusing for people not familiar with the underlying architecture, yet understanding how Rosetta and Primo interact can help librarians make the best decisions for indexing and displaying Metadata in Primo. While this presentation will focus on Rosetta and Primo, it is hoped that the concepts presented will be useful regardless of the underlying systems.

**Next Step: Digital Objects in Primo**

Location Hochelaga 6

*Michael North (Northwestern University); Geoff Morse (Northwestern University)*

Focus: Primo

Now that you have your ILS records in Primo, and you are linked up to SFX, Metalib, and/or PrimoCentral, you may start looking around for other things to add to the Primo database. First stop: your digital collections. If you have heard of METS or MODS as well as DublinCore metadata, maintaining "provenance" data of collections, EAD Finding Aids, Fedora, Deep Searching other repositories, repository harvesting, Ruby/Rails, YouTube inclusion, and wondered how they can be used with Primo, then come see what we are doing in this arena.

## **Citero 2.0: Extending Primo "Push To" Options and Beyond**

Location: Joliet

*Hannan Butt (New York University)*

Focus: Primo

An update on last year's presentation regarding Primo's "PushTo" plugin capabilities, this time with a focus on how it uses the new Citero being built at NYU. Primo's "PushTo" capabilities allow for a display on the front end that can export data to social bookmarking services. Citero takes advantage of this and provides a nice clean way to manage exportation rules that can be used as a PushTo plugin and on its own.

## **Automating MARCIt! for a Single-record Approach**

Location: Mackenzie

*Christine Moulén (Massachusetts Institute of Technology); Beth Brennan (Massachusetts Institute of Technology)*

Focus: Aleph, SFX

Batch loading records is a huge time saver, we all know that. But how can you maintain a single record approach when your batch only describes your online holdings? Come and find out how MIT has set up out MARCIt! processes: the loading, including merging with records for print; the deleting, including the untangling of print and e; and the updates, focusing on holdings updates and upgrading stub records. While we use MARCIt with Aleph, we will not be focusing on Aleph-specific setup.

## **Managing Special Collections Use in Aleph**

Location: Bersimis

*Aaron Bales (University of Notre Dame)*

Focus: Aleph

The Library Special Collections would like to use Aleph to manage and track patron use of their materials in Aleph. What options does Aleph have for their materials? How do their needs differ from regular circulation, and how well does the ILS meet those needs?

## **Enhanced Use of Tables**

Location: Saint-Maurice

*Kimberley Edwards (George Mason University)*

Focus: Voyager

Tables are the logical structure upon which the Voyager database is built. Because of this, when retrieving sets of data from Voyager our focus is often only on how those tables can fit into a query, and it is easy to miss ways in which more efficient use of the tables themselves can

improve a query. This presentation will demonstrate the creation and benefit of make tables, using external data to populate tables, and using the Voyager Global Data Change module to build new tables.

### **Exposing Format Data in a Faceted Public Catalog: Lessons Learned about the Legacy that Generations of Descriptive Cataloging Rules have Left Us**

Location: Richelieu

[E. Paige Weston \(CARLI\)](#); [Nicole Swanson \(CARLI\)](#)

Focus: Voyager

The CARLI consortium has begun to take advantage of RDA records in our shared Voyager catalog to identify specific media in our libraries' collections, and to expose these as faceting options in our VuFind union catalog. We have also adjusted our criteria for identifying "formats" in AACR2 and pre-AACR2 records, to distinguish DVD from VHS, vinyl LP from audiocassette, etc. We'll share information about our dilemmas, mistakes and successes.

### **EZProxy Basics**

Location: Péribonka

[Doris Munson \(Eastern Washington University\)](#)

Focus: General

This presentation gives a general overview of how EZProxy works as a proxy server and the basic steps to implement an EZProxy server. Included are some tips and tricks the presenter has learned.

### **Hosted Customer SIG**

Location: Gatineau

[Kathryn Frederick \(Skidmore College\)](#)

Focus: General

Meet with other customers that are using hosted services.

**Friday, 10:00am – 10:45am**

### **Raising Alma: The Prenatal to Infancy Stages**

Location: Duluth

[Betsy Friesen \(University of Minnesota\)](#)

Focus: Alma

The University of Minnesota "delivered" Alma to staff and patrons (through Primo) in December. The presentation will cover nurturing Alma before and after delivery, postpartum blues, being a good "parent", and the growing understanding that it takes a village to raise young Alma.

### **Revisiting Primo Normalization Rules in the Context of Aleph to Alma Migration and PCI Implementation at the University of Minnesota**

Location: Hochelaga 5

[Stacie Traill \(University of Minnesota\)](#)

Focus: Alma, Primo

Although the University of Minnesota Libraries implemented Primo in 2007, many faculty, students, and library staff preferred to continue using MNCAT Classic (the Aleph OPAC) to provide more reliable known-



item searching, title/author/subject browsing, and better support for complex and sophisticated searches. With migration to Alma in December 2013, MNCAT Classic was decommissioned, and Primo became the sole catalog interface. At the same time, the Primo Central Index and a blended search were implemented for the first time. This presentation will discuss how responses gathered from MNCAT Classic users, MNCAT Classic usage data, review of Aleph OPAC indexing, the intricacies of Alma/Primo interoperability, and the implementation of Primo Central guided reevaluation and revision of Primo MARC normalization rules before migration to Alma. It will also discuss how public and staff feedback during the first few months of the live Primo/Alma environment are influencing ongoing local changes in both systems.

### **And you Thought Cleaning out the Augean Stables was Difficult!**

Location: Bersimis

*Beck Locey (LDS Church History Library); Shelley Neville (LDS Church History Library)*

Focus: Aleph, Primo, Rosetta

We use Aleph, Primo, Rosetta (both as a dark archive and a content management system), and a custom EAD tool. Digital content is ingested into Rosetta. Links in both Aleph and the EAD tool are updated to point back to Rosetta so when Aleph data is ingested into Primo it points to the correct digital content. Making sure all data ends up where it is supposed to as well as keeping Aleph and Primo in sync can be a Herculean task. Getting all this to work together has been an evolutionary process. This session will discuss this process and go into some detail about how we have accomplished it.

### **Are we There Yet? A Discussion of the Progress of Primo Over the Past 6 Years**

Location: Marquette

*Dale Poulter (Vanderbilt University)*

Focus: Primo

The presentation will take one of the earlier demos of Primo presented to Vanderbilt and discuss how the product has developed over the past six to seven years.

### **The Future of Metalib, Metalib+ and Primo Central: Federated Search vs. Centralized Indexes**

Location: Hochelaga 6

*Alexander (Sacha) Jerabek (Université du Québec à Montréal); Allen Jones (New School); Kate Montgomery (Tulane University); Nadaleen Templeman (New York University); David Walker- Remote presenter (California State University); Jonathan Rockkind – Remote presenter (Johns Hopkins University)*

Focus: MetaLib

This is a forum for a group discussion of issues related to federated searching via MetaLib and MetaLib+ in the broader context of discovery layers and centralized indexes (such as Primo Central). Some of the issues under consideration are: end-user needs and requirements for targeting specific resources in specialized libraries (i.e., is pre-search query category selection needed anymore or is that a librarian hang-

up?); how local additions and modifications of local IRDs can enrich implementations of MetaLib and how such flexibility could be accommodated or even improved in MetaLib+; extensibility of M/M+ through Xerxes or other developed open-source interfaces; the challenges of searching metadata vs. full text; the place, purpose, and future of federated searching across the scope of academic and professional needs given the increased emphasis on general discovery via large indexes. This session is sponsored and moderated by the MetaLib/Metalib+ Product Working Group. Invited participants from several institutions will represent a range of perspectives on federated searching and MetaLib/MetaLib+.

### **Semi-advanced Primo Customizations**

Location: Jolliet

Focus: Primo

[Randy Oldham \(University of Guelph\)](#)

This session will be an updated version of what I presented in 2013 at Athens. I will highlight some of the customizations we've implemented in Primo at TUG - customizing the display of notes with jQuery, injecting dynamic 'where is it' links to help users find physical resources. I will highlight customizations included in CODESHARE as well.

### **Shifting, Sorting and Swapping: Getting Verde Ready for Migration to Alma**

Location: Chaudière

[Evelyn Bruneau \(University of Manitoba\)](#); [Naomi Maendel \(University of Manitoba\)](#)

Focus: Alma, SFX, Verde

University of Manitoba Libraries spent the last half of 2013 preparing for a much anticipated move to Alma; going live December 30. In order for a clean move to Alma, we needed to clean up our electronic stacks of data. Join us for a discussion of what we moved, what we left behind; and what arrived intact.

### **Developing and Testing an Open Source Application**

Location: Saint-Maurice

[Michael Cummings \(George Washington University\)](#)

Focus: Voyager

Part one presents an update about George Washington University's web application that displays live information compiled from: our consortium Voyager catalog; a Sierra catalog; Internet Archive; Google Books; and our eResource manager. Part two presents how we use CasperJS to automate user interface testing. Technical information about the Django/Python application and CasperJS will be provided.

### **Voyager and SIP2: Self-check and Authentication Primer**

Location: Richelieu

[Ted Schwitzner \(CARLI\)](#)

Focus: Voyager

Voyager's implementation of 3M's Standard Interchange Protocol, Version 2.00 (SIP2) isn't just for self-check machines anymore! New services, such as self-serve laptop kiosks and lockers, and extensions to others, such as authentication, are taking advantage of the SIP2 data

stream. However, implementing SIP2 for these services requires some patience, experimentation, and some caution. The presenter has encountered several interesting phenomena with Voyager's SIP2, and he will focus on planning and testing implementations, on relationships to other Voyager functionality, and on possible current and future uses of the protocol.

### **ELUNA-IGeLU Interoperability Special Interest Working Group**

Location: Gatineau

[Curtis Thacker \(Brigham Young University\)](#)

Focus: General

**Friday, 10:45am – 11:15am**

### **Break**

Location: Foyer

**Friday, 11:15am – 12:00pm**

### **Alma Demo 5**

Location: Saint-Laurent

[Marliese Thomas \(Ex Libris; Solutions Architect\)](#)

Focus: Alma

### **Secure Exit, or, Shortening that Line to Leave the Library**

Location: Mackenzie

[Hank Sway \(Harvard University\)](#)

Focus: Aleph

Several libraries at Harvard University have security desks at their entrances. Guards routinely check each Harvard-owned item leaving the library to make sure that it has been properly checked out. In this past, this was done by checking the due-date stamp in the back of each book. However, with several libraries recently installing self-checkout kiosks, we can no longer assume that each legitimately checked-out item has such a stamp. This year, Harvard Library Technology Services developed an application called Secure Exit that allows guards to scan item barcodes into a simple web interface to see if the item is checked out in Aleph. The application queries Aleph via the X-Server; checks a variety of configurable criteria (loan status, item status, patron status); and presents a simple "go / no go" message to the guard. This presentation will describe the features of the application in detail and delve into its technical underpinnings.

### **Canadian Perspectives on Implementing Alma/Primo**

Location: Duluth

[Lisa O'Hara \(University of Manitoba\)](#); [Brigitte L'Heureux \(University of St. Boniface\)](#); [Allison Erhardt \(University of Manitoba\)](#)

Focus: Alma

The presenters will discuss the challenges involved in implementing Alma and Primo in Canada and making it available in both French and English. Topics such as putting Canadian information in the U.S. cloud, making information available in two languages and making sure that we had subject headings working properly for our French materials using

RVM and our English materials using LCSH, MeSH and local headings will be discussed.

### **Getting the Pieces to Work Together: Implementing Alma without Implementing Primo**

Location: Hochelaga 5

[Steven Shadle \(University of Washington\)](#); [Jennifer Ward \(University of Washington\)](#)

Focus: Alma

The University of Washington Libraries migrated to Alma in June 2013 while keeping its WorldCat Local discovery service. It is common for a library discovery and management systems to come from different vendors, but because of the newness of Alma, few libraries have done this using Alma as the management system. This presentation will provide an overview of the rationale for this decision and will provide technical information on how to get Alma to work with the discovery service of another vendor.

### **OPAC via Primo (OvP): Sorting Out What is Primo and What is the ILS**

Location: Marquette

[Alison Hitchens \(University of Waterloo\)](#)

Focus: Primo

When trying to customize OvP, troubleshoot OvP or report issues/suggestions to Ex Libris it is useful to understand what parts of what you are seeing come from Primo and what parts come from your ILS. This session will help you understand how OvP works. It will be especially useful for customers who never experienced OPAC via Link (OvL).

### **Analyzing Primo Usage**

Location: Hochelaga 6

[Kathy Varjabedian \(Los Alamos National Laboratory Research Library\)](#)

Focus: Primo

The presentation will review how we have analyzed metrics to better understand how Primo is being used. This will include a review of the statistics available in Primo reports, and what they show about how the Primo front end is being used. Also, we will show how the introduction of Primo has impacted other library services, as indicated by use of the catalog and other databases, ILL, document delivery and collections

### **Measuring Up: Utilizations of Primo from a Researcher's Perspective**

Location: Jolliet

[Michele Reid \(North Dakota State University\)](#)

Focus: Primo

North Dakota State University migrated to Alma, with Primo as its discovery layer, in June 2013. We initially evaluated Primo from the point of view of the librarian and IT service professional, but how is Primo being used as a tool by the academic researcher? This presentation examines Primo design, utility and user experience from a researcher's perspective. How does Primo stack up with the needs of the

researcher? Are there ways the interface should be modified to enhance the researcher's overall satisfaction? Are there customized resources or training opportunities that should be made available for this segment of the user population? The session also includes suggested areas for future study.

### **Verde to Alma Migration**

Location: Chaudière

[Melissa Parent \(RMIT University\)](#)

Focus: Alma, SFX, Verde, Voyager

In May 2013, RMIT University Library became the first in the world to migrate electronic resource administrative data from Voyager, SFX and Verde to Alma. The presentation explains the relationships between interface, package, portfolio and license entities comparing Alma to Verde, and benefits those migrating from any ERMS to Alma, particularly a Verde/SFX environment to Alma. Additionally, it will be of value to those seeking a better understanding of electronic resource relationships in Alma.

### **Patron Purge: Step by Step**

Location: Saint-Maurice

[Lydia Pettis \(Cornell University\)](#)

Focus: Voyager

This presentation will identify issues to be considered when running the patron purge, explain the difference between the test and production modes, and illustrate how to use the audit file created by the purge job to clean up records that trigger exceptions. A brief description of the xml files will be provided. Cornell University is actively using the patron purge to clean up their patron database before migrating to a new LMS.

### **IT service federation: Developing a Federated Model of Campus IT at the University of Waterloo and Library Initiatives**

Location: Péribokna

[Pascal Calarco \(University of Waterloo\)](#)

Focus: General

In August 2012, CIO Dave Wallace joined the University of Waterloo and quickly began a highly engaged process of reinvigorating central IT's discussion with campus IT units, including those in the Library. This presentation will present the rationale, process and outcomes of the Campus IT Strategic Planning Task Force, and how this has interfaced with the Library's organization and technology services footprint.

### **Consortia SIG**

Location: Gatineau

[Kristine Hammerstrand \(CARLI\)](#)

Focus: General

Join us in a casual and open discussion of topics of interest to Ex Libris consortial and shared system customers.

Location: Saint-Laurent  
*Amanda Schmidt, Ex Libris; Solutions Architect*  
Focus: Primo

### **Rosetta: An Open Discussion**

Location: Harricana  
*Edward Corrado (Binghamton University)*  
Focus: Rosetta

This session is designed for users of Rosetta to get together and discuss how they are using Rosetta. Attendees will be encouraged to bring up any Rosetta-related topic they wish including enhancement requests, issues they are encountering, best practices, etc. It is hoped that Rosetta users will be able to learn from each other about what they are doing and where there are possible avenues for collaboration and sharing of knowledge.

### **Alma Analytics: a Whole New World of Data Extraction**

Location: Duluth  
*Janet Lute (Princeton University)*  
Focus: Alma

Many libraries are looking at Alma with great interest and a key question often is “how can I run the reports that I am used to producing in my current system?” The presenter will demonstrate Alma Analytics using the Oracle Business Intelligence package. Some basic, but popular queries, will be run and the use of Alma Dashboards will be demonstrated. Handling large bibliographic queries will also be shown using Alma set management tools.

### **Deriving ARL Collection Statistics from Alma and Alma Analytics**

Location: Hochelaga 5  
*Margaret Briand Wolfe (Boston College); Diane Baden (Boston College)*  
Focus: Alma

Boston College used Alma and Alma Analytics to produce our fiscal year 2013 collection statistics for ARL and our university Fact Book. We will show how we derived our statistics, including total count of physical titles, number of items added by library and material type, number of items withdrawn and total e-book count. We already know of adjustments we would like to make in the coming year, and we would like to hear how other Alma libraries are using Alma and Alma Analytics to generate their collection statistics.

### **Hot Mess to Hot Mama: Making over the Most Popular Journals Report from SFX**

Location: Chaudière  
*Melissa Platkowski (University of Wisconsin – Green Bay)*  
Focus: SFX

The Most Popular Journals Report (#19) in SFX has some very useful data in it for collection management, but the format of the data makes it difficult to use. Come see how the University of Wisconsin – Green Bay gave this “hot mess” a makeover into a polished, easily maintained, and useful tool using Microsoft Excel and pivot table magic.

## **One Skin to Rule Them All: A Responsive Interface for WebVoyáge**

Location: Saint-Maurice

*Kathryn Frederick (Skidmore College)*

Focus: Voyager

Responsive Web Design (RWD) is a method for creating websites that change based on the size of the screen on which they are being viewed. RWD strives to present a consistent, full-featured experience across devices while eliminating the need for mobile or tablet-specific sites. This session will give an overview of RWD and demonstrate how Skidmore College has used this method to create a WebVoyáge skin that works well on any size screen.

## **Practice and Experience on Amazon Web Services Platform: A Case Study**

Location: Péribonka

*Yongming Wang (The College of New Jersey)*

Focus: General

Since the summer of 2012, we have been utilizing the AWS EC2 (Elastic Compute Cloud) to develop a unified and common catalog for the New Jersey academic library consortium. We started by using a free trial micro server, moving to the current medium large, enterprise-level server. This presentation will focus on the technical side of the project, covering everything from server configuration, service implementation, application installation, security, online support, system backup, and server monitoring, etc.

**Friday, 1:00pm – 2:00pm**

### **Lunch**

Location: Hochelaga

**Friday, 2:00pm – 2:45pm**

### **Alma Demo 6**

Location: Saint-Laurent

*Andrew French (Ex Libris; Solutions Architect)*

Focus: Alma

### **Navigating Alma Fulfillment Issues During the Implementation Process**

Location: Duluth

*Chris Martin (North Dakota State University)*

Focus: Alma

NDSU Libraries went live with the Alma unified resource management system in June 2013. During the process of implementing Alma, we encountered significant questions about how we would operate 1) Interlibrary loan services; 2) course reserves services; and 3) bookings for patron use of our Main Library's group study rooms. This presentation outlines the problems that we faced in each of these three areas, along with the solutions that we developed to ensure a high quality of service after going live. The information from this presentation is intended to provide some insight into the process of implementing Alma from the perspective of an Access Services department and Alma early adopter institution.

### **Using Made-up Patrons for Training in Alma: The Worse the Patron the Better**

Location: Hochelaga 5

[Emma Hill Kepron \(University of Manitoba\)](#)

Focus: Alma

This presentation will discuss the planning and execution of Alma training for nearly 200 staff members. Topics will include preparation, which involved determining training needs, training the trainers and devising teachable scenarios that revolved around make-believe patrons; and execution, which involved a combination of lecture and hands-on activities.

### **Loading Non-MARC data in Primo**

Location: Hochelaga 6

[Aaron Bales \(University of Notre Dame\); Mark Dehmlow \(University of Notre Dame\)](#)

Focus: Primo

The University of Notre Dame began harvesting and loading EAD (Encoded Archival Description) records in Primo this year. This session will provide an overview of the project, including the file splitter and normalization rules. We will take a look at other current and future non-MARC projects.

### **Getting Started with Regular Expressions**

Location: Péribonka

[Christine Moulen \(Massachusetts Institute of Technology\)](#)

Focus: General

I'm no expert, but I do find regular expressions useful for manipulating text, such as MARC records and XML files. I'll start with some pattern matching basics, and go into some of the more complex examples I've borrowed or created. Most of my experience and examples are with Perl and Aleph, but the concepts are applicable to other languages and systems.

**Friday, 3:00pm – 3:45pm**

### **ELUNA 2014 Closing Session**

Location: Grand Salon

Focus: General