ELUNA Primo Working Group Elections for 2022-2024

Applicants

Corinna Baksik

I've been an active member of the ELUNA Primo PWG since 2015, serving as Chair from 2019-2021. I was the primary author of the 2019 Primo FRBR / Dedupe advisory group and contributed to the 2020 MARC Advisory Group. I was also a contributor to the 2019 CDI Resource Type group, the 2015 Primo SaaS Summit and the 2018 Primo VE Summit. I have presented on a number of topics over the years at ELUNA and ELUNA Learns.

We are on Primo Back Office and Alma, and I have been our local Primo expert since our implementation in 2014. We have a heavily customized environment and multiple external data sources. I am responsible for both back-end and front-end Primo work, and integration with other systems. I actively work to support Alma as well.

I am particularly interested in Primo development and configuration/customization, interoperability, the enhancement process, and usability. Harvard is a large academic research library in a non-consortial configuration. I have institutional support to participate in working group activity and for conference travel.

Matt Black

My name is Matt Black and I am the Discovery and Systems Librarian at the University of Calgary. I have been a Member-at-large for the ELUNA Primo Working Group since 2020 and would like to continue to be a part of this working group for another term. During my previous term, I participated as a reviewer in two of the NERS enhancement cycles, worked to monitor the Primo Studio GitHub, and was part of the group focused on the 2021 –2022 action plan goal of promoting and supporting the continued development of Primo customizations in AngularJS.

My experience with Primo includes configuring and administering Back Office and VE. I have been working with Primo Back Office since 2018 when the library I worked at migrated to Alma and Primo. In 2019, I joined the University of Calgary where I am the administrator of our institution's Primo and the Chair of our internal Primo Working Group which works to review and update our Primo to meet the needs of our users. In this role, I keep my colleagues informed of updates and collaborate with them to make changes to our customizations and settings such as adding custom JavaScript for our AI chat bot, running proactive user feedback surveys and implementing the HathiTrust linking add on. For Primo VE, over the last year I have been leading the University of Calgary and our SAILS consortium members (Ambrose University, St Mary's University, and Bow Valley College) through the process of switching to Primo VE which we will finish at the end of April 2022. During this process, I have collaborated with colleagues to configure our views, review and update normalization rules and configure our discovery import profiles.

I want to reapply to be a member of the ELUNA Primo Working Group so I can continue to work to support the community through the AngularJS updates and future developments to Primo customization functionalities. I also want to continue to contribute to the annual NERS process to help the community present important enhancements to Ex Libris. I have full institutional support of Senior Leadership at the University of Calgary Libraries to continue to participate in the ELUNA Primo Working Group and to travel to future ELUNA conferences.

James Day

I am James Day, the Electronic Services Librarian at Embry-Riddle Aeronautical University's Hunt Library, and I am interested in joining the ELUNA Primo Working Group.

My library is in the final steps of migrating from Summon over Alma to Primo VE with a Go-Live date scheduled for early May. The details of configuration, customization, and the workings of Primo VE are fresh in my mind as I have spent the last few months developing our Primo VE Premium Sandbox. Although new to Primo VE, we have been using the same Full Records (Alma Services Pages in Summon over Alma) for several years, so I am very familiar with using and configuring Primo Views in Alma. I am familiar with CDI. My library is not part of a consortium.

I am leading our current Primo VE migration project and am the main Administrator for Primo VE at my library. I have studied the search options, display logic, and have customized Primo by changing the default code and images using a customization package. I am a Primo VE Certified Administrator.

My library has been a member of ELUNA since before I arrived almost twelve years ago. I have attended many ELUNA Annual Meetings, both in-person and online, and will be presenting this year. I have been a member of the ELUNA Summon/360 Working Group for two years, serving previously as the Communications Coordinator and now as the Chair. As Chair, I attend the Joint ELUNA/IGeLU

SC/Coordinators Meetings representing my Working Group. I was also part of the initial CDI Advisory Group in 2020. Unfortunately, with our move from Summon to Primo VE, I am forced to leave my position on the Summon/360 Working Group. However, I was excited to see the Primo Working Group call for members where I hope to continue my contributions to ELUNA and the Primo user community.

Ryan Edwards

As the current tenure-track Electronic Services and Systems Librarian for West Los Angeles College, responsible for supporting our Primo VE (aka OneSearch) system, I wish to extend my position as a At-Large member on the ELUNA Primo Product Working Group (PWG) for another two years. Currently, I also serve on the California Community College (CCC) Library Service Platform (LSP) Discovery and UX Work Group and on the CCC LSP Governance Committee as one of two ELUNA representatives, so I need to continue to relay the latest information about Primo VE for our 9-College Los Angeles Community College District (LACCD) as well as for all the 115 California Community Colleges, involved in our Consortium. I'm also particularly interested in the new Aha NERS replacement system as I set up the system and I've become the new Systems Administrator of the system.

In terms of my Primo-related experience, I believe that I have a wide breath of both the Primo VE and Primo systems. For the past two years (2020-2022), I have served as an At-Large member on the ELUNA Primo Product Working Group, whereby I participated in monthly Primo PWG calls and periodic email correspondence as well as the annual Primo NERS enhancement process. During my tenure, I also served on the Primo NERS Enhancement Task Force. On the Task Force, I participated in the search for a possible new software replacement for our existing, dated ELUNA NERS enhancements system. In addition, I contributed to the Task Force-related documentation, such as the Enhancement Matrix, whereby, we analyzed the requirements for a new software replacement for our existing, dated ELUNA NERS enhancements system. Also, I set up 30-day Aha!.io software trial, populated with ELUNA Alma voteable data as a possible alternative software system for the existing, home-grown NERS system maintained by Notre Dame. In addition, in my previous job as Digital Access and Systems Librarian for the Getty Research Institute, I managed both the customization of their Primo interface and updated the Primo Back Office.

Marissa Krein

As the current Reference, Instruction and Electronic Services Librarian for Hawkeye Community College in Cedar Falls, IA, responsible for supporting our Primo Back Office, I wish to nominate myself to fill one of the positions for the ELUNA Primo Working Group. As a member of the Two Rivers Alma Collaborative, whose members include all three of Iowa's public universities, it would be beneficial to be a member of the working group as it would allow me to relay updates about Primo and Primo VE to our consortia. It is especially important at this time as our consortia is migrating to Primo VE. My membership could also offer a unique perspective to the group as I work at a small community college in Iowa, a state and demographic that is not currently represented in your membership.

My position at Hawkeye Community College has given me experience with both Primo Back Office and Primo VE. I am certified in both systems and currently manage and maintain our Primo Back Office. As mentioned above, I am currently in charge of our migration to Primo VE. This includes all customizations of the Primo VE interface and loading of external data. My work has kept our institution on track for the go-live date proposed by ExLibris for July 2022. Additionally, I am in charge of original cataloging for our

institution when needed including applying subject headings with diversity, equity, and inclusion in mind.

My work on electronic services, especially with the ExLibris products, Primo and Alma, have given me a great interest in electronic services. It has also made me become more confident in my problem-solving abilities and made me want to learn more about the products I work with. Beyond the value to my consortium, I believe my involvement in ELUNA Primo Working Group will help me learn about different aspects of Primo products beyond what we utilize at my library and institutions, other than libraries, that use Primo products. It would also be immensely beneficial to connect with likeminded people who also enjoy solving challenging Primo issues.

Holli Kubly

I worked for four years as the Web Services Librarian at University of Oregon (UO) Libraries and was very active in the Orbis Cascade Alliance. During that time, I served on many Alliance committees and presented numerous times at multiple ELUNA conferences. At UO we were in the Back Office (at that time) and I oversaw the project moving us to the new User Interface before my departure. I currently work at Old Dominion University and will be leading our efforts to move us to Primo VE in Summer 2023.

At UO, Syracuse University, and now at Old Dominion University, I continue sharing my passion for inclusive and accessible interfaces. I am equally interested in development and DEI initiatives.

Old Dominion University is not a member of a consortium. I would really like to become "re-embedded" in Ex Libris products and ELUNA after a brief hiatus during my tenure at Syracuse University (it wasn't my job there).

As mentioned above I have been active for many years in ELUNA (dating back to Athens, Georgia) and would like to become embedded in the products, groups, and conferences again. I have institutional support to both participate in this role and attend ELUNA.

Catherine Larson

As the Assistant Director of Systems & Technology at the NYU Health Sciences Library, I am interested in both learning more about PRIMO and guiding its development. In my role at the library, I offer direction, leadership, and priorities towards technical library-wide initiatives. I lead the team that provides the technical support for the Library's websites, systems, and desktop/physical hardware support.

MY EXPERIENCE WITH PRIMO

In 2014 I attended the Developers Day portion of ELUNA and received Ex Libris' PRIMO Certification. I have my attention focused on VE but have not had the opportunity yet to use it. While gaining certification was certainly useful for getting started in the Back Office, it's been the work and experience over the years that has truly taught me the ins and outs of the system.

Each new request we receive at the Library brings a new challenge to resolve. I manage the Primo Back Office for our Library's specific Institution in the Back Office. We share this product with a consortium. This presents both technical and political challenges as we are similar - yet different - libraries with different authentication systems and overlapping patrons.

Most recently I've been working on adding in dual authentication to allow the two types of single sign-on users to be able to access the My Account area of Primo. While this did take some back-end work, most of the work involved was spent wrangling the IT partners necessary for setting up the single sign-on access. Tangentially, due to the differing authentication systems, we're also developing a work-around to allow patrons to link directly to our resource sharing software with a pre-populated form for specific items that otherwise could not be requested.

RESEARCH INTERESTS

My interests lie in both development and accessibility, though not exclusively to PRIMO. I presented at the 2020 Electronic Resources & Libraries Annual Conference on AutomatedT esting with regards to website development. (https://sched.co/XVb5) On May 20, 2021 I led a session at my Library on Accessibility and demonstrated the #NoMouse challenge which included tips on creating accessible media. I periodically send out accessibility tips and reminders on issues seen in our accessibility monitoring software. This has been an effective method to ensure that accessibility stays on our minds.

This would be my first official step as a member of the ELUNA community. I hope to offer insights and gain experience through the group. As a faculty member I have the institutional support of my Library for professional development and conference attendance. Every library has what makes it unique. As a (mostly) Digital Library, I hope this may be a useful perspective for the group and I thank you for the opportunity.

Dean Lingley

I have approximately 10 years of Primo administration experience. (9 years back office, 1 year VE)

Increasing the discoverability of library materials and usability of the tools that enable discovery and access to materials has been one of my critical foci over my 17-year Library System Administration career.

Purdue recently implemented a fulfillment network for enabling the discovery of physical resources amongst our main campus and 2 regional campuses.

I have attended ELUNA almost every year throughout my 17-year career (whether in-person or virtually 😊) and feel that it might be the time to give back to the organization if the membership would like me to.

Dorothy Ogdon

 My name is Dorothy Ogdon and I am the Head of Emerging Technology and System Development Department in Technology and Technical Services at the University of Alabama at Birmingham (UAB) Libraries. I have held this position for nearly two years and have previously held positions as an Emerging Technologies Librarian, Access Services Librarian, and Liaison Librarian for programs in the Academic Health Sciences. Since I moved into my current position I have completed several projects using Primo VE including configuring the Newspaper Search, developing a Primo VE customization package using Primo Studio to update the look and feel of our New Search Page, and, in collaboration with Allen Dickerson, the UAB Libraries Information Systems Associate, the activation of LibKey integrations for Primo VE and the implementation of new a Syndetics unbound integration. I successfully earned an Ex Libris Primo VE Administrator certificate in January 2021.

The UAB Libraries are an ELUNA member using Alma and Primo VE. The UAB Libraries are not currently part of a consortium but are an active participate in the Network of Alabama Academic Libraries (NAAL). I am interested in joining the Primo working group to continue building my knowledge of Primo VE and to learn more about the process for developing and evaluating potential new enhancements. I am interested in using analytics and user behavior data from search to identify opportunities to improve user-facing systems design and accessibility. The UAB Libraries aims to become a more active participant in ELUNA activities. My joining the Primo working group would help further that objective. Kevin Hebert, UAB Libraries Associate Dean for Technology and Technical services, has reviewed this statement and is supportive of my participation in the Primo VE working group if I am selected for one of the open positions.

Andrew Parker

I am the Systems Librarian at Brandeis University, where I have had administrative responsibilities for Primo over the last three years. If elected to the working group, I would very much look forward to providing input on various issues related to Primo accessibility, usability, functionality, and performance.

Primo accessibility has not always gotten appropriate emphasis from Ex Libris in the past, and based on the accessibility evaluations we've done at Brandeis of different parts of the Primo interface (including the digital collections interface), I have concrete ideas for how Primo's accessibility can be improved.

I have written a number of customizations for Primo using AngularJS directives and vanilla JavaScript / jQuery / CSS, and I have worked with Primo Studio and the development environment. I have worked with our metadata team on various issues around search and display in Primo and on a library-wide group that has focused on improving user experience in Primo more generally. I have experience administering Primo in both Back Office and Primo VE.

Brandeis is a part of the Boston Library Consortium (BLC). I have the backing of my institution to participate in this work.

Linda M. Salvesen

I have held the role of Systems Librarian at William Paterson University of New Jersey (WPUNJ) since 2019, which is also the same year that we went live with Alma/Primo VE. During this time, I have earned a Primo Administrator certificate, contributed to the Idea Exchange, helped my team coordinate our institution's NERS voting for Primo enhancements, and worked on various Primo customization projects.

When we migrated to Alma/Primo VE, we did so alongside four other NJ institutions: Rowan University, The College of New Jersey (TCNJ), New Jersey Institute of Technology (NJIT), and Stockton University, thus creating the NJALN fulfillment network. I also co-chair the NJALN Discovery/UX Committee, which provides a platform for collaboration among these institutions.

Finally, I attend ELUNA and have institutional support for my participation with this WG.

Arianna Schlegel

I am very interested in applying to be a part of the ELUNA Primo WG. We are an institution that is extremely new to Alma/Primo and ELUNA; we go live in June. However, I am eager to get involved with ELUNA and my fellow users as a whole, in order to both learn from and collaborate with my colleagues from all over. I find in this profession the more connections made, the better everyone's work.

As I noted, I don't have much experience with Primo yet, but I am the primary administrator for both our Alma and our Primo (VE) instances. As the Systems Librarian at Vassar College (NY), I have the benefit of straddling both the "everyday use" and the "larger picture" sides of things. That is to say, I work on a daily basis with colleagues who are trying to improve their cataloging and processing practices, while at the same time having the opportunity to consider the overarching ideas behind our ILS and how to best configure things to provide for our patrons' needs.

While I would like to say that I'm interested in all topics that were listed (development, DEI in metadata, and accessibility), my primary interest lies in development. I come from a Computer Science background and would be thrilled to explore with my colleagues ways to apply that via APIs, scripting, etc. However, I am also active in both my campus' DEI and accessibility** groups. So really, I'd be eager to join in whatever capacity would most benefit the group.

We are not members of a consortium. And despite the College's small size, I do have institutional support for doing this work (my supervisor is CC'ed on this message) and we do get allocated travel funds which I can use for ELUNA conferences as needed. (I do plan to attend ELUNA conferences going forward, regardless of the result of this application!)

Tim Siegel

I currently hold a role as Enterprise Systems Librarian at Virginia Commonwealth University where I manage our Alma and Primo environments. When I first arrived in 2017, VCUL was utilizing Primo BO. I, alongside my colleagues in Digital Engagement, worked to migrate our instance from the "Classic" interface over to the NUI, a process which was detailed in a presentation given at the 2018 ELUNA conference. Subsequent to that, we further migrated to Primo VE in the Spring of 2021. We are currently working on configuration of the Database Search tool in Primo VE, after developing a proof of concept implementation for our BO environment.

While my colleagues in Digital Engagement are responsible for maintaining the enhancements and UI elements controlled by the Customization Package, I am primarily responsible for oversight, maintenance, and implementation of other features controlled through the "Discovery" module (Primo VE), and previously the BO interface. This includes, but is not limited to, developing integration profiles for our institutional repositories, creation and modification of normalization rules and processes for local and display fields, and search scope configuration and tweaking.

While we are not part of a consortium, we do have another library campus operating in Qatar, for which we also assist with configuration and maintenance.

Since 2018, I have attended and/or presented at the ELUNA conferences and ELUNA Learns webinar series, and have institutional support to continue with these professional development opportunities.

Ken Varnum

I'd like to volunteer to join the Primo working group. I've served for the last 3-4 years on the Summon Product Working Group, but as my library recently moved from Aleph/Summon to Alma/Primo, I must step down from that role. My library relies completely on Primo APIs for article discovery (we have our

own Articles Search front end based on it; we also maintain our own catalog index, built on exports from Alma). If the Primo Working Group does not currently have a member who relies heavily on Primo APIs, I could fill that niche.

I am also the Summon PWG liaison to the Linked Open Data Community of Practice Working Group, a role I could continue if the current liaison from Primo PWG is not interested in continuing.

The University of Michigan library is an ELUNA member, and I have support from my manager to take on this role if I am selected/elected to do so.

Alie Visser

I have used Primo VE, and its Discovery settings in Alma since December 2019 when my institution (Western University, aka University of Western Ontario) migrated to the platform. I was an integral part of the setup of Primo VE for my library as I applied all Discovery settings and chaired our local and consortia (Ontario Council of University Libraries) subcommittees for Primo VE. I am also the point person at my library to answer Primo VE and Central Discovery Index questions.

I am a metadata management librarian, and my library and consortia are both actively involved in decolonizing our subject headings. This is in direct relation to the Truth and Reconciliation Commission of Canada report. Working with consortia partners we will be implementing Primo VE normalization rules to remove harmful language from our records and include statements of problematic language. This solution will be in place until the Library of Congress updates its subject headings.

I am excited to work with ELUNA to improve Primo and Primo VE for institutions across the continent. I have access to a Professional Expense account with which I can attend conferences and my institution often covers extra expenses if need be.