Eluna Learns Current Trends Session Q & A

In my instance of Primo Analytics, I do not see a directory for University of Wisconsin System in shared/Primo Community/Reports/. Any advice on this?

Lynne: First, please check that you are in Primo, not Alma, Analytics (i.e. Alma Main Menu -> Analytics -> Create Analysis -> Access Analytics (Primo)). If that's not the issue, ExLibris Support found that customers who have their Alma/Primo VE environments hosted on a different Data Centers are not able to see each other's folders in the Community Folder in Primo Analytics. Please make a support case for your institution as well so that you will be notified when the problem is corrected. You can reference case #07026898, which is the original case I made.

What have you used this report for? Evidence based decisions.

Lynne: We are working in our Primo sandbox right now on updates to facets - changing the order based on use, collapsing lesser-used options, renaming potentially confusing values, and deleting a couple facets all together. We've also discussed making the "Expand my results" toggle more prominent or even not defaulting to only full-text-available content given the low use of the toggle. Other potential changes include revising the top menu bar links, rearranging/removing the "Send to" options in records, reviewing boosting and blending, and reconsidering our search scopes.

How is this data shared such as within library, campus community, outside such as accreditation etc.?

Lynne: At the moment, it has only been shared within the library and with other librarians in our consortium. I could see some of the graphics, like the map of global usage, being used in library reports or promotional materials in the future.