ELUNA learns Acquisitions Session Q & A

Do you have any studies or impact statement on how much this has helped with library efficiency?
Carol Seiler: We have no formal study or impact statement. However, we have quite a bit of positive anecdotal feedback.

Do you provide any training once we start using GOBI API?

Carol Seiler: We are happy to help where we can. We have extensive documentation on setting up the API and assist our customers in the setup. Also, our teams closely monitor orders coming from API and can assist in troubleshooting issues. We can provide GOBI training at any time, contact us at: GobiSalesQuestions@ybp.com

Were you using the Gobi API before Alma and how difficult was it to set up?

Ron Lewis & Jason Mitchell: No, we were not using the GOBI API before Alma. We found the setup process fairly straightforward and recommend working alongside your GOBI representative during setup. GOBI offers extensive resources, and we found both GOBI support and Ex Libris support to be extremely helpful.

Do you schedule your sushi harvests for usage data?

Julie Glascock: We don't schedule our sushi harvests. We've left them on the Alma default, which is run weekly. This eliminates the need to try to find the perfect date in the month to get data from all vendors, but results in weekly error reports, such as "no data available".

As far as dup detection, is it dependent on gobi holdings or happening on alma side?

Carol Seiler: De-Dup is a feature within GOBI itself and occurs prior to completing the order. If you would like more details, please contact us direct at: GobiSalesQuestions@ybp.com

Have you had any issues with selectors who refuse to use the dashboard?

Julie Glascock: It is clear based on CPU that some selectors are not using it. I think it is less about refusal and more about needing to remind them that this is part of their role as a selector.

How much time investment should we plan to spend getting all the necessary data into Alma to support the dashboard?

Julie Glascock: It depends on how much you already have in place. If you are linking orders to portfolios as designed in Alma and have already been harvesting SUSHI, then creating the dashboard reports is straightforward. If you are starting from scratch with SUSHI harvesting, it can be time consuming as you do need to gather the information necessary to set it up. That sometimes involves emailing them for an

API key or logging into your admin account to find it. Each publisher can be a little different. It helps to go through the Ex Libris list of SUSHI vendors, https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/010Alma_Online_Help_(English)/020Acquisitions/030Acquisitions_Infrastructure/010Managing_Vendors/SUSHI_Vendor_Lists. You can get tips there. Once you get them setup, you will see your data grow and that can be encouraging to keep it going.

Our institution is currently using the GOBI API, it is working for us but what isn't carrying over in ALMA is the "Ordered Items" field. Is this an ALMA issue or GOBI?

Carol Seiler: We researched this question for the specific account after the ELUNA session. We are waiting to learn more from the library to help resolve, we are not sure if this is a issue with an Alma setting or if the detail entered by the library into the order in GOBI is incorrect and thus not mapping as expected. If anyone else is experiencing this, please email us at: GobiSalesQuestions@ybp.com

If we have never created a dashboard, how do we learn?

Julie Glascock: This is a great resource, but you could also search the web for other recorded training sessions, https://knowledge.exlibrisgroup.com/Alma/Training/Webinars/Alma_Analytics%3A_Become_an_Expert.

Do you provide more training?

Carol Seiler: GOBI offers a variety of training, please contact us with your needs at: GobiSalesQuestions@ybp.com

Has Gobi made any progress on allowing customers to customize the XML for the API to adjust PO Line Types, make the Interested User feature fully functional, etc.?

Carol Seiler: The GobiAPI is based on the "Create PO Line API" from Ex Libris. As such, we are limited to what is available in this API.

Is it possible yet to get the Net Price sent via the new order API instead of the List Price? We have variable discounts based on the type of material, so putting a static discount in the Alma vendor doesn't really work for us.

Carol Seiler: Currently, GobiAPI sends the list price. We are reviewing this option for our new ordering platform, Mosiac.