The Product Development Collaboration Agreement between Ex Libris/Clarivate and the global customer base, represented by ELUNA and IGeLU, outlines the development and enhancement process for Ex Libris products. Active member institutions are eligible to vote for product enhancement. Enhancements prioritized through community voting are developed within a 12-month cycle and are guaranteed a place on the product roadmap once accepted by Clarivate.

When submitting enhancement proposals, you are representing your institution. Please note the following requirements:

- Enhancement proposals must be submitted using an email address associated with your institution's domain. We reserve the right to delete proposals, with notice, if the email domain does not belong to a member institution. Institutions interested in joining ELUNA or IGeLU to participate in voting can do so by completing the respective membership application

- The volunteers preparing the ballot may contact the submitter to clarify or rephrase the proposal. If the submitter is unresponsive to contact attempts via the affiliated email address, we reserve the right to delete or revise the proposal as deemed appropriate by the product working group without notice.

Should you have any questions about this policy, please contact ELUNA at https://eluna.libanswers.com or IGeLU by emailling secretariat@igelu.org.