



ELUNA learns Fulfillment Session Q & A

Are you using the Community Zone for any of your electronic resources?

Katy Johnson: Yes, most of our electronic content is linked to the CZ and resides in either Concordia's IZ or the consortial NZ.

Have you had any patron feedback on these changes? Have you had to refine based on post-implementation feedback?

Amy Hathaway: We haven't had any direct patron feedback, but we were able to immediately see the impact of the blocks we set up. Patrons have responded well to blocks. We haven't really had to refine things but are still tweaking adjacent items.

Is there anything you wish you had done differently during any part of this process?

Amy Hathaway: Not that I can think of. We took our time and were intentional about each step of the process.

Did these changes require any changes to your discovery layer?

Amy Hathaway: No, they didn't.

Do you use transit time rules for requested materials?

Amy Hathaway: No, we don't.

Do you use the Resource Sharing Library? If so was that updated as well?

Amy Hathaway: We currently don't use it, but if/when we did decide to use it, then those would be reconfigured using a similar process!

Do you have recalls configured?

Amy Hathaway: We don't utilize the recall process, so we didn't configure those.

You mention using ILLiad for your ILL borrowing. Were you able to configure your ILL Loan Policy to have each ILL loan have an individual due date set by the lender? Or do all ILL items have the same due date?

Amy Hathaway: We weren't able to integrate ILLiad into the process, so all ILL items have the same due date when "checked out"/processed.

What was the job you were using in Alma to check broken citation links?

Christina Koss: To check external URL's (not subscription links) you can use the Process and Enrich Citations in Bulk. Here is that documentation

([https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/010Alma_Online_Help_\(English\)/030Fulfillment/070Advanced_Tools/030Reading_List_Citations/030Process_and_Enrich_Citations_in_Bulk](https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/010Alma_Online_Help_(English)/030Fulfillment/070Advanced_Tools/030Reading_List_Citations/030Process_and_Enrich_Citations_in_Bulk)).

There is a section on Validate external links - For URL citations, this attempts to access the URL and checks for a valid HTTP response. The following errors are checked: internal server error (500), page not found (404) or time out (504).