



# Goodbye NERS & Hello CERV!

*What you need to know to participate in the 2025 Primo Enhancement Process*

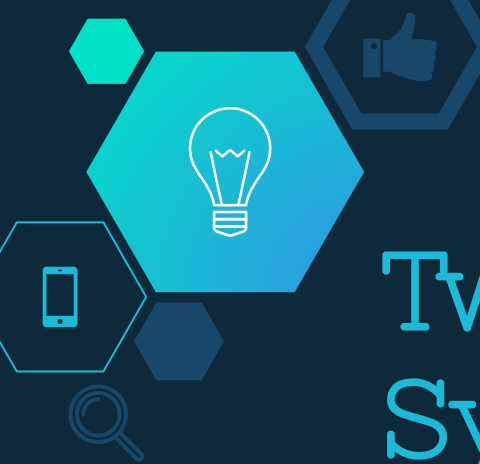




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# New System(s)

Transitioning from NERS to the systems of CERV



# Two New Systems

NERS has been retired

1. New System for Enhancement Requests: **Aha! Enhancements Portal**
2. New System for Voting: **ElectionBuddy**

Enhancements+Voting=Community Enhancement Requests and Voting ---> CERV (pronounced curve)





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# Three Essential Actions

Preparation for Enhancements Season



# Essential Action 1: Membership

1. Do you know who your institutional contact person is? Is their information up to date in the [ELUNA WildApricot site](#)?
  - a. *Electionbuddy link for voting will be provided via email to the officially registered membership contact for the institution/consortium*
2. For Institutional Contacts: is your product list in ELUNA WildApricot accurate?
  - a. *Voting links sent are determined by the list of products registered in the ELUNA WildApricot site.*





# Essential Action 2: Reading/Subscribing to Listservs

Make sure you are subscribed to ELUNA/IGeLU email lists

1. ELUNA-Announce- [eluna-announce@exlibrisusers.org](mailto:eluna-announce@exlibrisusers.org)  
*Announcements only list for occasional postings from ELUNA leadership to the ELUNA community*
2. Primo [primo@exlibrisusers.org](mailto:primo@exlibrisusers.org)  
*User community list for discussion of Ex Libris' discovery system, Primo (all flavors)*
3. Other product-oriented lists as appropriate:  
<https://el-una.org/about/mailling-lists/>

*These lists are the primary means of providing enhancements information, including procedures, schedules and deadline reminders.*





# Essential Action 3: Enhancements Portal Account

Create an account in the new [Enhancements Portal](#)

1. The Enhancements Portal is the only way to submit requests for consideration in the annual vote.
2. Use your institutional email address during account creation.
3. All communication and follow up about submitted requests will be via the Portal and use the account email registered there.





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# Submission Guidelines

A few brief guidelines/reminders





# Submission Guidelines

- ◇ Attachments need to be in PDF format
- ◇ Hyperlinks and basic formatting
  - Bold, italics, underlines= are acceptable
  - Emoticons, fancy bullets, gifs etc. = Not acceptable
- ◇ Titles need to be descriptive yet concise [Aim for 120 characters]
- ◇ Descriptions need to fully explain the request without relying on outside information [linking to Idea Exchange is not enough]

See [Guidelines for Creating an Actionable Enhancement Request](#) for detailed pointers and resources





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# Primo Enhancement Schedule

2025 Primo Enhancement Schedule Highlights



# Primo Schedule Highlights

**Now (December onward):** Create your Enhancements Portal Account and submit requests. Also check your WildApricot data if you're an ELUNA institutional point of contact.

**January 19:** Deadline for Primo Submissions in the Enhancements Portal

**March 10 to April 6:** Member voting (in ElectionBuddy)





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# Additional Resources

Where to go for more information




# Additional Information

## ELUNA

- ◆ Primo Working Group Resources:  
<https://el-una.org/leadership/working-groups/primo/>
- ◆ Enhancements page and membership assistance contact form link:  
<https://el-una.org/product-development/cerv/>

## IGELU

- ◆ Enhancements page:  
<https://igelu.org/products-and-initiatives/development-cooperation/enhancements/>
  - ◆ Membership details and how to get help:  
<https://igelu.org/about/membership/members-details/>
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# Thanks!

Any questions?

